

Travel credit FAQ

Getting your travel credit

To what CIBC credit cards does the \$120 travel credit apply?

The following CIBC credit cards offer the \$120 travel credit:

1. CIBC Aventura® Visa Infinite* Card
2. CIBC Aventura® Gold Visa* Card
3. CIBC Aventura® Visa* Card for Business
4. CIBC Aventura® Visa* Card for Business Plus

How do I get the travel credit?

All you need to do is apply for any of the cards listed above before **October 31, 2019**. You'll automatically receive a one-time \$120 travel credit once you're approved for the card.

How will I know I've received my travel credit?

Once you're approved for the card and have created an account on CIBC Rewards Centre, you'll receive a notification in the message centre informing you that the \$120 travel credit is available for your use.

Redeeming your travel credit

How do I redeem my travel credit?

It is really simple. To redeem your travel credit at the time of booking flight, hotel, car rental and vacation package bookings, call the **Aventura Travel Assistant at 1-888-232-5656**.

What can I redeem my travel credit for?

You can use it in a single transaction to redeem for flight, hotel, car rental and vacation package bookings made using your CIBC credit card. You can also redeem it for taxes and fees.

Can I use my travel credit with my Aventura Points?

Yes. You can use the \$120 travel credit towards a travel booking and in conjunction with any rewards purchase or redemption of Aventura Points.

Can I use a portion of my \$120 travel credit?

Yes. However, we recommend you use it entirely in one transaction because if you use it partially, you'll forfeit the balance of the travel credit.

Who can redeem my travel credit?

Only the primary cardholder or a delegate.

When does the travel credit expire?

Your travel credit will expire on **October 31, 2020**.

Can I use the travel credit for online bookings?

You can only book through the **Aventura Travel Assistant at 1-888-232-5656**. This can also provide you personalized travel booking and trip planning with no booking fees.