



Consent to Electronic Delivery of Documents for Credit Cards

Last updated: October 2021

You consent to receive electronic versions of your monthly account statements (“eStatements”), as well as other important documents related to your account. Other account documents could include: notices of changes to your interest rate, account fees or account charges, or any other documents we’re required by law to provide in writing. You’ll get these documents electronically through CIBC Online Banking[®], which can be accessed from www.cibc.com.

To access your CIBC eStatements and other important documents related to your account, you’ll need to register for CIBC Online Banking and sign on to your account.

eStatements are available in CIBC Online Banking for 7 years. Other account documents, such as notices of change to your interest rate, account fees or account charges, or any other document we’re required by law to provide you are available in My Messages for 13 months. You’re responsible for retaining a copy of all your electronic documents.

You can cancel this consent and choose to get paper copies of your statements and other account documents at any time through CIBC Online Banking or the CIBC Mobile Banking[®] App. You can also cancel this consent by visiting a CIBC Banking Centre or calling 1-800-465-4653.

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