## CIBCO

## Supplementary Financial Information

For the period ended January 31, 2024

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This document is unaudited and should be read in conjunction with our quarterly report to shareholders and news release for Q1/24, and our 2023 Annual Report (including audited consolidated financial statements

 dollars, unless otherwise stated.

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## External reporting changes



## Adoption of IFRS 17 "Insurance Contracts" (IFRS 17)

 October 31, 2023. Insurance results are now presented in Income from insurance activities, net under Non-interest income, which replaced Insurance fees, net of claims in the income statement.

## Non-GAAP measures


 non-GAAP ratios as defined in National Instrument 52-112 "Non-GAAP and Other Financial Measures Disclosure", useful in understanding how management views underlying business performance.

## Adjusted measures





 adjusted measures under GAAP.

 2023 Annual Report.

Adjusted diluted earnings per share (EPS)
We adjust our reported diluted EPS to remove the impact of items of note, net of income taxes, to calculate the adjusted diluted EPS.
Adjusted efficiency ratio
 consolidated results. Prior period amounts have been restated to conform with the current quarter's presentation.

Adjusted operating leverage
 consolidated results. Prior period amounts have been restated to conform with the current quarter's presentation.

Adjusted dividend payout ratio
We adjust our reported net income attributable to common shareholders to remove the impact of items of note, net of income taxes, to calculate the adjusted dividend payout ratio.
Adjusted return on common shareholders' equity
We adjust our reported net income attributable to common shareholders to remove the impact of items of note, net of income taxes, to calculate the adjusted return on common shareholders' equity
Adjusted effective tax rate
We adjust our reported income before income taxes and reported income taxes to remove the impact of items of note, to calculate the adjusted effective tax rate

## Allocated common equity





 business activities" section of our Report to Shareholders for Q1/24

## Segmented return on equity



 increased the common equity allocated to our SBUs, as noted above.

## Reconciliation of non-GAAP to GAAP measures

Page 2 provides a reconciliation of GAAP (reported) results to non-GAAP (adjusted) results

## RECONCILIATION OF GAAP (REPORTED) RESULTS TO NON-GAAP (ADJUSTED) RESULTS



## Operating results - Reported

Total revenue
Provision for (reversal of) credit losses
Non-interest expenses
Income before income taxe
Income taxes
Net income
Net income (loss) attributable to non-controlling interests
Net income attributable to equity shareholders
Diluted EPS (\$) ${ }^{(1)}$

## mpact of items of note ${ }^{(2)}$

Revenue
Recovery to income tax that would be eliminated by a Federal proposal, if enacted in its current form ${ }^{(3)}$
Commodity tax charge related to the retroactive impact of the 2023 Canadian Federal budget
Acquisition and integration-related costs as well as purchase accounting adjustments and
provision for credit losses for performing loans ${ }^{(4)}$
Impact of items of note on revenue

## Provision for (reversal of) credit losses

Acquisition and integration-related costs as well as purchase accounting adjustments and provision for credit losses for performing loans ${ }^{(4)}$
Impact of items of note on provision for (reversal of) credit losses
Non-interest expenses
Amortization and impairment of acquisition-related intangible assets
Charge related to the special assessment imposed by the Federal Deposit Insurance Corporation (FDIC)
Increase in legal provisions ${ }^{(5)}$
Acquisition and integration-related costs as well as purchase accounting adjustments and
Acquisition and integration-related costs as well as
provision for credit losses for performing loans ${ }^{(4)}$
Charge related to the consolidation of our real estate portfolio
impact of items of note on non-interest expenses
Total pre-tax impact of items of note on net income
Income taxes
Amortization and impairment of acquisition-related intangible assets
Recovery to income tax that would be eliminated by a Federal proposal, if enacted in its current form ${ }^{(3)}$
Charge related to the special assessment imposed by the FDIC
Commodity tax charge related to the retroactive impact of the 2023 Canadian Federal budget
Increase in legal provisions ${ }^{(5)}$
Income tax charge related to the 2022 Canadian Federal budget ${ }^{(6)}$
Acquisition and integration-related costs as well as purchase accounting adjustments and
provision for credit losses for performing loans ${ }^{(4)}$
Charge related to the consolidation of our real estate portfolio
Impact of items of note on income taxes
Total after-tax impact of items of note on net income
After-tax impact of items of note on net income attributable to equity shareholders
Impact of items of note on diluted EPS $(\$)^{(1)(7)}$

|  |  |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{6 , 2 2 1}$ | 5,847 | 5,852 | 5,704 | 5,929 | 5,388 | 5,571 | 5,376 | 5,498 |
| $\mathbf{5 8 5}$ | 541 | 736 | 438 | 295 | 436 | 243 | 303 | 75 |
| $\mathbf{3 , 4 6 5}$ | 3,440 | 3,307 | 3,140 | 4,462 | 3,483 | 3,183 | 3,114 | 3,023 |
| $\mathbf{2 , 1 7 1}$ | 1,866 | 1,809 | 2,126 | 1,172 | 1,469 | 2,145 | 1,959 | 2,400 |
| $\mathbf{4 4 3}$ | 381 | 377 | 437 | 739 | 284 | 479 | 436 | 531 |
| $\mathbf{1 , 7 2 8}$ | 1,485 | 1,432 | 1,689 | 433 | 1,185 | 1,666 | 1,523 | 1,869 |
| $\mathbf{1 2}$ | 8 | 10 | 11 | 9 | 7 | 6 | 5 | 5 |
| $\mathbf{1 , 7 1 6}$ | 1,477 | 1,422 | 1,678 | 424 | 1,178 | 1,660 | 1,518 | 1,864 |
| $\mathbf{1 . 7 7}$ | 1.53 | 1.47 | 1.76 | 0.39 | 1.26 | 1.78 | 1.62 | 2.01 |


|  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| - | - | - | - | - | - | - | - | - |
| - | - | 34 | - | - | - | - | - | - |


$-$
34
(6)
(6)
(4)
(94)

| $94)$ | - |
| :--- | :--- |
| 94 | - |


| (15) | (45) | (23) | (27) | (26) | (27) | (27) | (24) | (20) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (91) | - | - | - | - | - | - | - | - |
| - | - | - | 114 | $(1,169)$ | (91) | - | (45) | - |
| - | - | - | - | - | (18) | (56) | (16) | (13) |
| - | - | - | - | - | (37) | - | - | - |
| (106) | (45) | (23) | 87 | $(1,195)$ | (173) | (83) | (85) | (33) |
| 106 | 45 | 57 | (87) | 1,195 | 167 | 77 | 175 | 33 |
| 4 | 8 | 5 | 6 | 6 | 6 | 7 | 5 | 5 |
| 37 | - | - | - | - | - | - | - | - |
| 23 | - | - | - | - | - | - | - | - |
| - | - | 9 | - | - | - | - | - | - |
| - | - | - | (32) | 325 | 24 | - | 12 | - |
| - | - | - | - | (545) | - | - | - | - |
| - | - | - | - | - | 4 | 12 | 29 | 3 |
| - | - | - | - | - | 10 | - | - | - |
| 64 | 8 | 14 | (26) | (214) | 44 | 19 | 46 | 8 |
| 42 | 37 | 43 | (61) | 1,409 | 123 | 58 | 129 | 25 |
| 42 | 37 | 43 | (61) | 1,409 | 123 | 58 | 129 | 25 |


| 23,332 | 21,833 |
| ---: | ---: |
| 2,010 | 1,057 |
| 14,349 | 12,803 |
| 6,973 | 7,973 |
| 1,934 | 1,730 |
| 5,039 | 6,243 |
| 38 | 23 |
| 5,001 | 6,220 |
| 5.17 | 6.68 |


| 34 | - |
| ---: | ---: |
| - | $(16)$ |
| 34 | $(16)$ |

$-\quad(94)$
$-\quad(94)$

| $(121)$ | $(98)$ |
| ---: | ---: |
| - | - |
| $(1,055)$ | $(136)$ |
| - | $(103)$ |
| - | $(37)$ |
| $(1,176)$ | $(374)$ |
| 1,210 | 452 |
|  |  |
| 25 | 23 |
| - | - |
| - | - |
| 9 | - |
| 293 | 36 |
| $(545)$ | - |
| - | 48 |
| - | 10 |
| $(218)$ | 117 |
| 1,428 | 335 |
| 1,428 | 335 |
| 156 | 0.37 |

[^0]
## RECONCILIATION OF GAAP (REPORTED) RESULTS TO NON-GAAP (ADJUSTED) RESULTS (continued)

(\$ millions)

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} 2023 \\ 12 \mathrm{M} \end{array}$ | $\begin{array}{r} \hline 2022 \\ 12 \mathrm{M} \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating results - Adjusted ${ }^{(8)}$ |  |  |  |  |  |  |  |  |  |  |  |
| Total revenue - adjusted ${ }^{(9)}$ | 6,221 | 5,847 | 5,886 | 5,704 | 5,929 | 5,382 | 5,565 | 5,372 | 5,498 | 23,366 | 21,817 |
| Provision for (reversal of) credit losses - adjusted | 585 | 541 | 736 | 438 | 295 | 436 | 243 | 209 | 75 | 2,010 | 963 |
| Non-interest expenses - adjusted | 3,359 | 3,395 | 3,284 | 3,227 | 3,267 | 3,310 | 3,100 | 3,029 | 2,990 | 13,173 | 12,429 |
| Income before income taxes-adjusted | 2,277 | 1,911 | 1,866 | 2,039 | 2,367 | 1,636 | 2,222 | 2,134 | 2,433 | 8,183 | 8,425 |
| Income taxes - adjusted | 507 | 389 | 391 | 411 | 525 | 328 | 498 | 482 | 539 | 1,716 | 1,847 |
| Net income - adjusted | 1,770 | 1,522 | 1,475 | 1,628 | 1,842 | 1,308 | 1,724 | 1,652 | 1,894 | 6,467 | 6,578 |
| Net income (loss) attributable to non-controlling interests - adjusted | 12 | 8 | 10 | 11 | 9 | 7 | 6 | 5 | 5 | 38 | 23 |
| Net income attributable to equity shareholders - adjusted | 1,758 | 1,514 | 1,465 | 1,617 | 1,833 | 1,301 | 1,718 | 1,647 | 1,889 | 6,429 | 6,555 |
| Adjusted diluted EPS (\$) ${ }^{(1)}$ | 1.81 | 1.57 | 1.52 | 1.70 | 1.94 | 1.39 | 1.85 | 1.77 | 2.04 | 6.73 | 7.05 |

 Date) for every one share held on the Record Date. All common share numbers and per common share amounts have been adjusted to reflect the Share Split as if it was retroactively applied to all periods presented.
(2) Items of note are removed from reported results to calculate adjusted results.
 Markets and Direct Financial Services and Corporate and Other is also included in this item of note with no impact on the consolidated item of note.
俍
 stage 2 during Q2/22.
 income of certain bank and insurance entities in excess of $\$ 100$ million for periods after April 2022. The discount of $\$ 45$ million on the CRD tax accretes over the four-year payment period from initial recognition.
(7) Includes the impact of rounding differences between diluted EPS and adjusted diluted EPS.
(8) Adjusted to exclude the impact of items of note. Adjusted measures are non-GAAP measures.
(9) Excludes a TEB adjustment of $\$ 68$ million (Q4/23: $\$ 62$ million)

FINANCIAL HIGHLIGHTS

## Financial results (\$ millions)

Net interest income
Non-interest income
Total revenue
Provision for (reversal of) credit losses
Non-interest expenses
Income before income taxes
Income taxes
Net income
Net income (loss) attributable to non-controlling interests
Preferred shareholders and other equity instrument holders
Common shareholders
Net income attributable to equity shareholders

## Financial measures

Reported efficiency ratio ${ }^{(1)}$
Reported operating leverage ${ }^{(1)}$
Loan loss ratio ${ }^{(2)}$
Reported return on common shareholders' equity ${ }^{(1)(3)}$
Net interest margin ${ }^{(1)}$
Net interest margin on average interest-earning assets ${ }^{(1)(4)}$
Return on average assets ${ }^{(1)(4)}$
Return on average interest-earning assets ${ }^{(1)(4)}$
Reported effective tax rate

## Common share information

Per share (\$) ${ }^{(5)}$
Basic EPS
Reported diluted EPS
Dividends
Book value ${ }^{(6)}$
Closing share price (\$) ${ }^{(5)}$
Shares outstanding (thousands) ${ }^{(5)}$
Weighted-average basic
Weighted-average diluted
End of period
Market capitalization (\$ millions)
Value measures
Total shareholder return
Dividend yield (based on closing share price)
Reported dividend payout ratio ${ }^{(1)}$
Market value to book value ratio
Selected financial measures - adjusted ${ }^{(7)}$
Adjusted efficiency ratio ${ }^{(8)}$
Adjusted operating leverage ${ }^{(8)}$
Adjusted return on common shareholders' equity ${ }^{(3)}$
Adjusted effective tax rate
Adjusted diluted EPS $(\$)^{(5)}$
Adjusted dividend payout ratio
For footnotes, see next page

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} \hline 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} \hline 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3,249 | 3,197 | 3,236 | 3,187 | 3,205 | 3,185 | 3,236 | 3,088 | 3,132 | 12,825 | 12,641 |
| 2,972 | 2,650 | 2,616 | 2,517 | 2,724 | 2,203 | 2,335 | 2,288 | 2,366 | 10,507 | 9,192 |
| 6,221 | 5,847 | 5,852 | 5,704 | 5,929 | 5,388 | 5,571 | 5,376 | 5,498 | 23,332 | 21,833 |
| 585 | 541 | 736 | 438 | 295 | 436 | 243 | 303 | 75 | 2,010 | 1,057 |
| 3,465 | 3,440 | 3,307 | 3,140 | 4,462 | 3,483 | 3,183 | 3,114 | 3,023 | 14,349 | 12,803 |
| 2,171 | 1,866 | 1,809 | 2,126 | 1,172 | 1,469 | 2,145 | 1,959 | 2,400 | 6,973 | 7,973 |
| 443 | 381 | 377 | 437 | 739 | 284 | 479 | 436 | 531 | 1,934 | 1,730 |
| 1,728 | 1,485 | 1,432 | 1,689 | 433 | 1,185 | 1,666 | 1,523 | 1,869 | 5,039 | 6,243 |
| 12 | 8 | 10 | 11 | 9 | 7 | 6 | 5 | 5 | 38 | 23 |
| 67 | 62 | 66 | 67 | 72 | 37 | 46 | 47 | 41 | 267 | 171 |
| 1,649 | 1,415 | 1,356 | 1,611 | 352 | 1,141 | 1,614 | 1,471 | 1,823 | 4,734 | 6,049 |
| 1,716 | 1,477 | 1,422 | 1,678 | 424 | 1,178 | 1,660 | 1,518 | 1,864 | 5,001 | 6,220 |
| 55.7\% | 58.8\% | 56.5\% | 55.1\% | 75.3\% | 64.6\% | 57.1\% | 57.9\% | 55.0\% | 61.5\% | 58.6\% |
| 27.3\% | 9.8\% | 1.2\% | 5.2\% | (39.7)\% | (4.7)\% | 1.1\% | (4.0)\% | (0.1)\% | (5.2)\% | (1.9)\% |
| 0.36\% | 0.35\% | 0.35\% | 0.29\% | 0.19\% | 0.16\% | 0.12\% | 0.16\% | 0.11\% | 0.30\% | 0.14\% |
| 13.5\% | 11.8\% | 11.6\% | 14.5\% | 3.1\% | 10.1\% | 14.6\% | 14.0\% | 17.4\% | 10.3\% | 14.0\% |
| 1.32\% | 1.32\% | 1.36\% | 1.40\% | 1.33\% | 1.33\% | 1.43\% | 1.44\% | 1.43\% | 1.35\% | 1.40\% |
| 1.43\% | 1.44\% | 1.49\% | 1.54\% | 1.49\% | 1.51\% | 1.61\% | 1.61\% | 1.60\% | 1.49\% | 1.58\% |
| 0.70\% | 0.61\% | 0.60\% | 0.74\% | 0.18\% | 0.50\% | 0.73\% | 0.71\% | 0.85\% | 0.53\% | 0.69\% |
| 0.76\% | 0.67\% | 0.66\% | 0.82\% | 0.20\% | 0.56\% | 0.83\% | 0.79\% | 0.95\% | 0.58\% | 0.78\% |
| 20.4\% | 20.4\% | 20.9\% | 20.5\% | 63.0\% | 19.3\% | 22.3\% | 22.3\% | 22.1\% | 27.7\% | 21.7\% |
| 1.77 | 1.53 | 1.48 | 1.77 | 0.39 | 1.26 | 1.79 | 1.63 | 2.02 | 5.17 | 6.70 |
| 1.77 | 1.53 | 1.47 | 1.76 | 0.39 | 1.26 | 1.78 | 1.62 | 2.01 | 5.17 | 6.68 |
| 0.900 | 0.870 | 0.870 | 0.850 | 0.850 | 0.830 | 0.830 | 0.805 | 0.805 | 3.440 | 3.270 |
| 52.46 | 51.61 | 50.05 | 50.52 | 49.12 | 49.95 | 48.97 | 48.09 | 47.43 | 51.61 | 49.95 |
| 60.76 | 48.91 | 58.08 | 56.80 | 60.74 | 61.87 | 64.78 | 71.01 | 79.81 | 48.91 | 61.87 |
| 931,775 | 924,798 | 918,551 | 912,297 | 906,770 | 905,120 | 903,742 | 902,489 | 901,870 | 915,631 | 903,312 |
| 932,330 | 924,960 | 919,063 | 913,219 | 907,725 | 906,533 | 905,618 | 905,739 | 905,032 | 916,223 | 905,684 |
| 937,223 | 931,099 | 924,034 | 917,769 | 911,629 | 906,040 | 904,691 | 903,155 | 901,923 | 931,099 | 906,040 |
| 56,946 | 45,540 | 53,668 | 52,129 | 55,372 | 56,057 | 58,606 | 64,133 | 71,982 | 45,540 | 56,057 |
| 25.98\% | (14.38)\% | 3.85\% | (5.07)\% | (0.30)\% | (3.17)\% | (7.57)\% | (10.12)\% | 7.46\% | (15.85)\% | (13.56)\% |
| 5.9\% | 7.1\% | 5.9\% | 6.1\% | 5.6\% | 5.3\% | 5.1\% | 4.6\% | 4.0\% | 7.0\% | 5.3\% |
| 50.9\% | 56.8\% | 59.0\% | 48.1\% | 218.8\% | 65.9\% | 46.4\% | 49.4\% | 39.8\% | 66.5\% | 48.8\% |
| 1.16 | 0.95 | 1.16 | 1.12 | 1.24 | 1.24 | 1.32 | 1.48 | 1.68 | 0.95 | 1.24 |
| 54.0\% | 58.1\% | 55.8\% | 56.6\% | 55.1\% | 61.5\% | 55.7\% | 56.4\% | 54.4\% | 56.4\% | 57.0\% |
| 2.1\% | 6.1\% | (0.1)\% | (0.4)\% | (1.4)\% | (5.8)\% | (0.1)\% | (1.8)\% | 0.3\% | 1.1\% | (1.9)\% |
| 13.8\% | 12.2\% | 12.0\% | 13.9\% | 15.5\% | 11.2\% | 15.1\% | 15.2\% | 17.6\% | 13.4\% | 14.7\% |
| 22.3\% | 20.4\% | 21.0\% | 20.1\% | 22.2\% | 20.1\% | 22.4\% | 22.6\% | 22.1\% | 21.0\% | 21.9\% |
| 1.81 | 1.57 | 1.52 | 1.70 | 1.94 | 1.39 | 1.85 | 1.77 | 2.04 | 6.73 | 7.05 |
| 49.6\% | 55 | 57 | 50 | 43.8\% | 59.5\% | $44.8 \%$ | 45.4\% | 39.3\% | 51.1\% | \% |

FINANCIAL HIGHLIGHTS (continued)


| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8,281 | 8,215 | 7,830 | 7,263 | 6,927 | 5,806 | 4,449 | 3,413 | 3,206 | 30,235 | 16,874 |
| 2,306 | 2,165 | 1,870 | 1,735 | 1,571 | 1,243 | 884 | 666 | 629 | 7,341 | 3,422 |
| 1,390 | 1,357 | 1,186 | 1,028 | 995 | 669 | 308 | 120 | 78 | 4,566 | 1,175 |
| 757 | 720 | 733 | 657 | 767 | 474 | 159 | 47 | 28 | 2,877 | 708 |
| 12,734 | 12,457 | 11,619 | 10,683 | 10,260 | 8,192 | 5,800 | 4,246 | 3,941 | 45,019 | 22,179 |
| 7,711 | 7,569 | 6,966 | 6,211 | 5,887 | 4,177 | 2,123 | 949 | 638 | 26,633 | 7,887 |
| 156 | 109 | 105 | 102 | 92 | 121 | 103 | 88 | 68 | 408 | 380 |
| 1,354 | 1,299 | 1,107 | 987 | 890 | 564 | 252 | 73 | 54 | 4,283 | 943 |
| 120 | 120 | 117 | 118 | 103 | 84 | 55 | 35 | 29 | 458 | 203 |
| 144 | 163 | 88 | 78 | 83 | 61 | 31 | 13 | 20 | 412 | 125 |
| 9,485 | 9,260 | 8,383 | 7,496 | 7,055 | 5,007 | 2,564 | 1,158 | 809 | 32,194 | 9,538 |
| 3,249 | 3,197 | 3,236 | 3,187 | 3,205 | 3,185 | 3,236 | 3,088 | 3,132 | 12,825 | 12,641 |

## NON-INTEREST INCOME

## (\$ millions)

Underwriting and advisory fees
Deposit and payment fees
Credit fees
Card fees ${ }^{(1)}$
Investment management and custodial fees

## Mutual fund fees

Income from insurance activities, net ${ }^{(2)}$
Commissions on securities transactions
Gains (losses) from financial instruments measured/designated at fair value through
profit or loss (FVTPL), net
Gains (losses) from debt securities measured at fair value through other comprehensive
income ( FVOCl ) and amortized cost, net
Foreign exchange other than trading ${ }^{(3)}$
ncome (loss) from equity-accounted associates and joint ventures
Other

## Total non-interest income

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{1 6 9}$ | 137 | 143 | 136 | 103 | 143 | 120 | 146 | 148 |
| $\mathbf{2 3 1}$ | 229 | 261 | 214 | 220 | 221 | 222 | 223 | 214 |
| $\mathbf{3 6 6}$ | 369 | 355 | 324 | 337 | 331 | 324 | 309 | 322 |
| $\mathbf{1 0 0}$ | 100 | 67 | 106 | 106 | 102 | 98 | 102 | 135 |
| $\mathbf{4 5 8}$ | 454 | 451 | 435 | 428 | 428 | 435 | 452 | 445 |
| $\mathbf{4 4 5}$ | 421 | 428 | 422 | 472 | 418 | 430 | 449 | 479 |
| $\mathbf{9 7}$ | 85 | 86 | 84 | 92 | 80 | 94 | 83 | 94 |
| $\mathbf{8 7}$ | 81 | 82 | 87 | 88 | 79 | 87 | 106 | 106 |
| $\mathbf{8 4 5}$ | 611 | 562 | 495 | 678 | 309 | 318 | 286 | 259 |
| $\mathbf{1 5}$ | 15 | 27 | 31 | 10 | $(6)$ | 6 | 16 | 19 |
| $\mathbf{9 2}$ | 74 | 82 | 77 | 127 | 25 | 76 | 68 | 73 |
| $\mathbf{1 6}$ | $\mathbf{7 5}$ | 3 | 36 | $(4)$ | 9 | 11 | 14 | 13 |
| $\mathbf{5 1}$ | 79 | 69 | 70 | 67 | 64 | 114 | 34 | 59 |
| $\mathbf{2 , 9 7 2}$ | 2,650 | 2,616 | 2,517 | 2,724 | 2,203 | 2,335 | 2,288 | 2,366 |


| 2023 | 2022 |
| ---: | ---: |
| 12 M | 12 M |


| 519 | 557 |
| ---: | ---: |
| 924 | 880 |
| 1,385 | 1,286 |
| 379 | 437 |
| 1,768 | 1,760 |
| 1,743 | 1,776 |
| 347 | 351 |
| 338 | 378 |
| 2,346 | 1,172 |
| 83 | 35 |
| 360 | 242 |
| 30 | 47 |
| 285 | 271 |
| 10,507 | 9,192 |

(1) Q3/23 includes a $\$ 34$ million commodity tax charge related to the retroactive impact of the 2023 Canadian Federal budget
(2) Certain 2023 information has been restated to reflect the adoption of IFRS 17. See "External reporting changes" for additional details

 investment in a foreign operation.

## NON-INTEREST EXPENSES

(\$ millions)

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| 2023 | 2022 |
| ---: | ---: |
| 12 M | 12 M |


| Employee compensation and benefits |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Salaries ${ }^{(1)}$ | 1,022 | 1,128 | 1,028 | 998 | 1,014 | 1,071 | 957 | 889 | 853 |
| Performance-based compensation | 680 | 602 | 633 | 628 | 650 | 598 | 579 | 628 | 655 |
| Benefits ${ }^{(2)}$ | 248 | 160 | 227 | 237 | 245 | 228 | 231 | 229 | 239 |
|  | 1,950 | 1,890 | 1,888 | 1,863 | 1,909 | 1,897 | 1,767 | 1,746 | 1,747 |
| Occupancy costs |  |  |  |  |  |  |  |  |  |
| Rent and maintenance ${ }^{(3)}$ | 115 | 112 | 100 | 95 | 104 | 150 | 93 | 105 | 105 |
| Depreciation | 102 | 104 | 99 | 105 | 104 | 103 | 99 | 99 | 99 |
|  | 217 | 216 | 199 | 200 | 208 | 253 | 192 | 204 | 204 |
| Computer, software and office equipment |  |  |  |  |  |  |  |  |  |
| Rent, maintenance and amortization of software costs ${ }^{(4)}$ | 596 | 632 | 588 | 581 | 560 | 570 | 577 | 534 | 501 |
| Depreciation | 25 | 26 | 25 | 27 | 28 | 28 | 29 | 29 | 29 |
|  | 621 | 658 | 613 | 608 | 588 | 598 | 606 | 563 | 530 |
| Communications |  |  |  |  |  |  |  |  |  |
| Telecommunications | 49 | 54 | 50 | 48 | 48 | 49 | 46 | 45 | 42 |
| Postage and courier | 30 | 30 | 30 | 40 | 34 | 32 | 37 | 39 | 32 |
| Stationery | 7 | 7 | 8 | 8 | 7 | 8 | 7 | 9 | 6 |
|  | 86 | 91 | 88 | 96 | 89 | 89 | 90 | 93 | 80 |
| Advertising and business development | 77 | 87 | 76 | 68 | 73 | 101 | 90 | 80 | 63 |
| Professional fees | 52 | 77 | 51 | 59 | 58 | 82 | 76 | 84 | 71 |
| Business and capital taxes | 35 | 26 | 28 | 31 | 39 | 33 | 30 | 28 | 32 |
| Other ${ }^{(5)(6)}$ | 427 | 395 | 364 | 215 | 1,498 | 430 | 332 | 316 | 296 |
| Non-interest expenses | 3,465 | 3,440 | 3,307 | 3,140 | 4,462 | 3,483 | 3,183 | 3,114 | 3,023 |


|  |  |
| ---: | ---: |
| 4,168 | 3,770 |
| 2,513 | 2,460 |
| 869 | 927 |
| 7,550 | 7,157 |
| 411 | 453 |
| 412 | 400 |
| 823 | 853 |
| 2,361 | 2,182 |
| 106 | 115 |
| 2,467 | 2,297 |
|  |  |
| 200 | 182 |
| 134 | 140 |
| 30 | 30 |
| 364 | 352 |
| 304 | 334 |
| 245 | 313 |
| 124 | 123 |
| 2,472 | 1,374 |
| 14,349 | 12,803 |

(1) Includes termination benefits
(2) Q4/23 includes a pension plan amendment gain of $\$ 73$ million.
(3) Q4/22 includes charges of $\$ 37$ million, related to the consolidation of our real estate portfolio.
(4) Includes $\$ 132$ million (Q4/23: $\$ 133$ million) of amortization of software costs.
(5) Includes $\$ 17$ million (Q4/23: $\$ 47$ million) of amortization and impairment of other intangible assets.
(6) Includes a $\$ 91$ million charge related to the special assessment imposed by the FDIC

## SEGMENTED INFORMATION

## CIBC has four SBUs:

 to help make their ambitions a reality.
 individuals and families across Canada, as well as asset management services to institutional investors.
 companies, entrepreneurs, high-net-worth individuals and families, as well as operating personal and small business banking services in six U.S. markets.
 around the world, and leverages CIBC's digital capabilities to provide a cohesive set of direct banking, direct investing and innovative multi-currency payment solutions for CIBC's clients

 investments, as well as other income statement and balance sheet items not directly attributable to the business lines.

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial results |  |  |  |  |  |  |  |  |  |  |  |
| Canadian Personal and Business Banking ${ }^{(1)}$ | 650 | 637 | 499 | 638 | 590 | 471 | 595 | 496 | 687 | 2,364 | 2,249 |
| Canadian Commercial Banking and Wealth Management | 498 | 490 | 467 | 452 | 469 | 469 | 484 | 480 | 462 | 1,878 | 1,895 |
| U.S. Commercial Banking and Wealth Management | (9) | 50 | 73 | 55 | 201 | 161 | 193 | 180 | 226 | 379 | 760 |
| Capital Markets and Direct Financial Services | 612 | 383 | 494 | 497 | 612 | 378 | 447 | 540 | 543 | 1,986 | 1,908 |
| Corporate and Other | (23) | (75) | (101) | 47 | $(1,439)$ | (294) | (53) | (173) | (49) | $(1,568)$ | (569) |
| Net income | 1,728 | 1,485 | 1,432 | 1,689 | 433 | 1,185 | 1,666 | 1,523 | 1,869 | 5,039 | 6,243 |

(1) Certain 2023 information has been restated to reflect the adoption of IFRS 17. See "External reporting changes" for additional details.

## SEGMENTED INFORMATION - CANADIAN PERSONAL AND BUSINESS BANKING ${ }^{(1)}$

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial results |  |  |  |  |  |  |  |  |  |  |  |
| Revenue | 2,497 | 2,458 | 2,414 | 2,282 | 2,262 | 2,262 | 2,321 | 2,143 | 2,183 | 9,416 | 8,909 |
| Impaired | 285 | 259 | 244 | 231 | 188 | 158 | 136 | 141 | 99 | 922 | 534 |
| Performing ${ }^{(2)}$ | 44 | 23 | 179 | (108) | (30) | 147 | 64 | 132 | (1) | 64 | 342 |
| Total provision for (reversal of) credit losses | 329 | 282 | 423 | 123 | 158 | 305 | 200 | 273 | 98 | 986 | 876 |
| Non-interest expenses | 1,280 | 1,307 | 1,303 | 1,274 | 1,290 | 1,313 | 1,313 | 1,197 | 1,152 | 5,174 | 4,975 |
| Income before income taxes | 888 | 869 | 688 | 885 | 814 | 644 | 808 | 673 | 933 | 3,256 | 3,058 |
| Income taxes | 238 | 232 | 189 | 247 | 224 | 173 | 213 | 177 | 246 | 892 | 809 |
| Net income | 650 | 637 | 499 | 638 | 590 | 471 | 595 | 496 | 687 | 2,364 | 2,249 |
| Net income attributable to equity shareholders | 650 | 637 | 499 | 638 | 590 | 471 | 595 | 496 | 687 | 2,364 | 2,249 |
| Total revenue |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | 1,927 | 1,908 | 1,898 | 1,732 | 1,709 | 1,720 | 1,767 | 1,583 | 1,587 | 7,247 | 6,657 |
| Non-interest income ${ }^{(3)}$ | 570 | 550 | 516 | 550 | 553 | 542 | 554 | 560 | 596 | 2,169 | 2,252 |
|  | 2,497 | 2,458 | 2,414 | 2,282 | 2,262 | 2,262 | 2,321 | 2,143 | 2,183 | 9,416 | 8,909 |
| Average balances |  |  |  |  |  |  |  |  |  |  |  |
| Real estate secured personal lending ${ }^{(4)(5)}$ | 276,279 | 276,175 | 274,816 | 273,600 | 273,812 | 272,233 | 268,122 | 261,821 | 256,939 | 274,608 | 264,802 |
| Other personal lending ${ }^{(4)(5)}$ | 22,223 | 22,333 | 21,953 | 21,423 | 21,418 | 21,051 | 20,576 | 19,760 | 19,145 | 21,785 | 20,136 |
| Credit card ${ }^{(4)(5)(6)}$ | 18,741 | 18,075 | 17,428 | 16,250 | 16,324 | 15,797 | 15,331 | 13,173 | 11,187 | 17,026 | 13,878 |
| Business lending ${ }^{(4)(5)}$ | 2,969 | 3,107 | 3,416 | 3,356 | 3,340 | 3,357 | 3,375 | 3,330 | 3,204 | 3,304 | 3,317 |
| Interest-earning assets ${ }^{(4)(7)}$ | 318,377 | 318,028 | 316,133 | 313,083 | 313,281 | 311,031 | 305,966 | 296,828 | 289,224 | 315,148 | 300,794 |
| Deposits ${ }^{(4)}$ | 223,456 | 220,654 | 218,290 | 217,679 | 216,849 | 211,973 | 206,489 | 201,069 | 196,383 | 218,374 | 204,003 |
| Allocated common equity ${ }^{(8)}$ | 10,963 | 9,781 | 9,778 | 9,228 | 8,863 | 8,437 | 8,387 | 7,710 | 7,394 | 9,414 | 7,987 |
| Financial measures |  |  |  |  |  |  |  |  |  |  |  |
| Net interest margin on average interest-earning assets ${ }^{(4)(7)}$ | 2.41\% | 2.38\% | 2.38\% | 2.27\% | 2.16\% | 2.19\% | 2.29\% | 2.19\% | 2.18\% | 2.30\% | 2.21\% |
| Efficiency ratio | 51.2\% | 53.2\% | 54.0\% | 55.8\% | 57.0\% | 58.0\% | 56.6\% | 55.8\% | 52.8\% | 54.9\% | 55.8\% |
| Operating leverage | 11.2\% | 9.2\% | 4.8\% | 0.0\% | (8.4)\% | (7.7)\% | (4.7)\% | (2.7)\% | 1.7\% | 1.7\% | (3.4)\% |
| Return on equity ${ }^{(8)}$ | 23.6\% | 25.8\% | 20.2\% | 28.4\% | 26.4\% | 22.1\% | 28.1\% | 26.4\% | 36.9\% | 25.1\% | 28.2\% |
| Other information |  |  |  |  |  |  |  |  |  |  |  |
| Number of banking centres | 996 | 1,001 | 1,002 | 1,007 | 1,008 | 1,008 | 1,013 | 1,015 | 1,018 | 1,001 | 1,008 |
| Number of automated teller machines | 3,023 | 2,959 | 2,965 | 2,972 | 2,979 | 2,986 | 2,990 | 2,997 | 3,005 | 2,959 | 2,986 |
| Full-time equivalent employees | 13,474 | 13,208 | 13,231 | 13,072 | 13,476 | 13,840 | 13,576 | 12,872 | 12,749 | 13,208 | 13,840 |

(1) Certain 2023 information has been restated to reflect the adoption of IFRS 17. See "External reporting changes" for additional details.
(2) Q2/22 includes $\$ 94$ million related to the acquisition of the Canadian Costco credit card portfolio.
(3) Includes intersegment revenue, which represents internal sales commissions and revenue allocations under the Product Owner/Customer Segment/Distributor Channel allocation management model.
(4) Average balances are calculated as a weighted average of daily closing balances.
(5) Loan amounts are stated before any related allowances.
(6) Includes personal and business cards.
(6) Includes personal and business cards.
 credit losses, and certain sublease-related assets.
(8) See "Notes to users - Non-GAAP measures" for additional details.

## SEGMENTED INFORMATION - CANADIAN COMMERCIAL BANKING AND WEALTH MANAGEMENT

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial results |  |  |  |  |  |  |  |  |  |  |  |
| Commercial banking | 621 | 634 | 626 | 620 | 621 | 601 | 604 | 541 | 532 | 2,501 | 2,278 |
| Wealth management | 753 | 732 | 724 | 716 | 730 | 715 | 734 | 762 | 765 | 2,902 | 2,976 |
| Total revenue | 1,374 | 1,366 | 1,350 | 1,336 | 1,351 | 1,316 | 1,338 | 1,303 | 1,297 | 5,403 | 5,254 |
| Impaired | 16 | 11 | 38 | 33 | 26 | 14 | 9 | - | (1) | 108 | 22 |
| Performing | 4 | - | 2 | 13 | 20 | 7 | 1 | (4) | (3) | 35 | 1 |
| Total provision for (reversal of) credit losses | 20 | 11 | 40 | 46 | 46 | 21 | 10 | (4) | (4) | 143 | 23 |
| Non-interest expenses | 669 | 679 | 674 | 673 | 665 | 658 | 670 | 655 | 673 | 2,691 | 2,656 |
| Income before income taxes | 685 | 676 | 636 | 617 | 640 | 637 | 658 | 652 | 628 | 2,569 | 2,575 |
| Income taxes | 187 | 186 | 169 | 165 | 171 | 168 | 174 | 172 | 166 | 691 | 680 |
| Net income | 498 | 490 | 467 | 452 | 469 | 469 | 484 | 480 | 462 | 1,878 | 1,895 |
| Net income attributable to equity shareholders | 498 | 490 | 467 | 452 | 469 | 469 | 484 | 480 | 462 | 1,878 | 1,895 |
| Total revenue |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | 449 | 452 | 443 | 453 | 464 | 452 | 442 | 401 | 377 | 1,812 | 1,672 |
| Non-interest income ${ }^{(1)}$ | 925 | 914 | 907 | 883 | 887 | 864 | 896 | 902 | 920 | 3,591 | 3,582 |
|  | 1,374 | 1,366 | 1,350 | 1,336 | 1,351 | 1,316 | 1,338 | 1,303 | 1,297 | 5,403 | 5,254 |
| Average balances |  |  |  |  |  |  |  |  |  |  |  |
| Commercial banking loans ${ }^{(2)(3)(4)}$ | 93,114 | 93,550 | 92,410 | 92,023 | 90,219 | 89,841 | 87,430 | 83,810 | 78,947 | 92,051 | 85,017 |
| Wealth management loans ${ }^{(2)(3)}$ | 2,271 | 2,336 | 2,363 | 2,442 | 2,491 | 2,614 | 2,666 | 2,554 | 2,459 | 2,408 | 2,573 |
| Interest-earning assets ${ }^{(2)(5)}$ | 53,969 | 53,089 | 52,404 | 53,324 | 52,753 | 53,072 | 51,588 | 48,763 | 45,333 | 52,889 | 49,697 |
| Commercial banking deposits ${ }^{(2)}$ | 92,232 | 92,414 | 90,763 | 90,105 | 90,330 | 88,091 | 84,079 | 83,096 | 84,473 | 90,909 | 84,950 |
| Wealth management deposits ${ }^{(2)}$ | 5,289 | 5,166 | 5,459 | 6,090 | 7,025 | 7,676 | 9,206 | 9,768 | 9,376 | 5,934 | 9,000 |
| Allocated common equity ${ }^{(6)}$ | 9,289 | 8,401 | 8,411 | 8,379 | 8,682 | 8,598 | 8,423 | 8,182 | 7,892 | 8,469 | 8,275 |
| Financial measures |  |  |  |  |  |  |  |  |  |  |  |
| Net interest margin on average interest-earning assets ${ }^{(2)(5)}$ | 3.31\% | 3.37\% | 3.35\% | 3.49\% | 3.49\% | 3.38\% | 3.40\% | 3.36\% | 3.30\% | 3.43\% | 3.37\% |
| Efficiency ratio | 48.7\% | 49.7\% | 49.9\% | 50.4\% | 49.2\% | 50.0\% | 50.1\% | 50.2\% | 51.9\% | 49.8\% | 50.5\% |
| Operating leverage | 1.1\% | 0.7\% | 0.3\% | (0.3)\% | 5.4\% | 4.1\% | 2.4\% | 7.1\% | 1.5\% | 1.5\% | 3.8\% |
| Return on equity ${ }^{(6)}$ | 21.3\% | 23.1\% | 22.0\% | 22.1\% | 21.4\% | 21.6\% | 22.8\% | 24.0\% | 23.2\% | 22.2\% | 22.9\% |
| Other information |  |  |  |  |  |  |  |  |  |  |  |
| Assets under administration ${ }^{(7)}$ |  |  |  |  |  |  |  |  |  |  |  |
| Individuals | 203,912 | 185,637 | 194,866 | 192,012 | 188,422 | 178,474 | 182,253 | 186,093 | 192,707 | 185,637 | 178,474 |
| Institutions | 28,100 | 25,582 | 27,257 | 27,763 | 27,787 | 26,145 | 27,039 | 27,622 | 29,452 | 25,582 | 26,145 |
| Canadian retail mutual funds and exchange-traded funds (ETFs) | 130,077 | 120,429 | 127,494 | 127,572 | 125,655 | 119,927 | 124,921 | 127,738 | 134,606 | 120,429 | 119,927 |
|  | 362,089 | 331,648 | 349,617 | 347,347 | 341,864 | 324,546 | 334,213 | 341,453 | 356,765 | 331,648 | 324,546 |
| Assets under management ${ }^{(7)}$ |  |  |  |  |  |  |  |  |  |  |  |
| Institutions | 28,100 | 25,582 | 27,257 | 27,763 | 27,787 | 26,145 | 27,039 | 27,622 | 29,452 | 25,582 | 26,145 |
| Canadian retail mutual funds and ETFs | 130,077 | 120,429 | 127,494 | 127,572 | 125,655 | 119,927 | 124,921 | 127,738 | 134,606 | 120,429 | 119,927 |
|  | 232,838 | 213,537 | 225,212 | 223,976 | 219,984 | 208,821 | 215,464 | 219,878 | 230,266 | 213,537 | 208,821 |
| Full-time equivalent employees ${ }^{(8)}$ | 5,355 | 5,433 | 5,442 | 5,312 | 5,351 | 5,711 | 5,668 | 5,449 | 5,338 | 5,433 | 5,711 |
| (1) Includes intersegment revenue, which represents internal sales commissions and revenue allocations under the Product Owner/Customer Segment/Distributor Channel allocation management model. |  |  |  |  |  |  |  |  |  |  |  |
| (2) Average balances are calculated as a weighted average of daily closing balances. |  |  |  |  |  |  |  |  |  |  |  |
| (3) Loan amounts are stated before any related allowances. |  |  |  |  |  |  |  |  |  |  |  |
| (4) Comprises loans and acceptances and notional amount of letters of credit. |  |  |  |  |  |  |  |  |  |  |  |
|  credit losses, and certain sublease-related assets. |  |  |  |  |  |  |  |  |  |  |  |
| (6) See "Notes to users - Non-GAAP measures" for additional details. |  |  |  |  |  |  |  |  |  |  |  |
|  transfer through our business unit allocation process. |  |  |  |  |  |  |  |  |  |  |  |

## SEGMENTED INFORMATION - U.S. COMMERCIAL BANKING AND WEALTH MANAGEMENT - CANADIAN DOLLARS

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial results |  |  |  |  |  |  |  |  |  |  |  |
| Commercial banking | 467 | 462 | 452 | 430 | 442 | 432 | 388 | 389 | 404 | 1,786 | 1,613 |
| Wealth management | 214 | 210 | 214 | 218 | 264 | 221 | 216 | 202 | 205 | 906 | 844 |
| Total revenue | 681 | 672 | 666 | 648 | 706 | 653 | 604 | 591 | 609 | 2,692 | 2,457 |
| Impaired | 189 | 205 | 174 | 100 | 41 | 34 | 15 | 34 | 30 | 520 | 113 |
| Performing | 55 | 44 | 81 | 148 | 57 | 66 | 20 | 21 | (2) | 330 | 105 |
| Total provision for (reversal of) credit losses | 244 | 249 | 255 | 248 | 98 | 100 | 35 | 55 | 28 | 850 | 218 |
| Non-interest expenses ${ }^{(1)}$ | 478 | 387 | 345 | 354 | 380 | 356 | 334 | 320 | 318 | 1,466 | 1,328 |
| Income (loss) before income taxes | (41) | 36 | 66 | 46 | 228 | 197 | 235 | 216 | 263 | 376 | 911 |
| Income taxes | (32) | (14) | (7) | (9) | 27 | 36 | 42 | 36 | 37 | (3) | 151 |
| Net income | (9) | 50 | 73 | 55 | 201 | 161 | 193 | 180 | 226 | 379 | 760 |
| Net income attributable to equity shareholders | (9) | 50 | 73 | 55 | 201 | 161 | 193 | 180 | 226 | 379 | 760 |
| Total revenue |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | 465 | 476 | 477 | 460 | 476 | 466 | 415 | 385 | 389 | 1,889 | 1,655 |
| Non-interest income | 216 | 196 | 189 | 188 | 230 | 187 | 189 | 206 | 220 | 803 | 802 |
|  | 681 | 672 | 666 | 648 | 706 | 653 | 604 | 591 | 609 | 2,692 | 2,457 |
| Average balances |  |  |  |  |  |  |  |  |  |  |  |
| Commercial banking loans ${ }^{(2)(3)}$ | 47,529 | 49,339 | 49,101 | 49,220 | 47,236 | 46,990 | 43,211 | 41,080 | 39,161 | 48,720 | 42,623 |
| Wealth management loans ${ }^{(2)(3)}$ | 5,702 | 5,724 | 5,537 | 5,957 | 5,956 | 5,920 | 5,607 | 5,464 | 5,607 | 5,792 | 5,651 |
| Interest-earning assets ${ }^{(2)(4)}$ | 53,037 | 54,903 | 54,614 | 55,373 | 53,394 | 53,016 | 48,911 | 46,539 | 44,848 | 54,564 | 48,343 |
| Non-interest-bearing demand deposits ${ }^{(2)}$ | 11,307 | 12,145 | 12,366 | 13,480 | 15,267 | 15,740 | 15,652 | 15,401 | 16,052 | 13,313 | 15,714 |
| Interest-bearing deposits ${ }^{(2)}$ | 36,994 | 34,266 | 31,680 | 33,406 | 34,043 | 33,063 | 29,328 | 28,559 | 28,682 | 33,349 | 29,919 |
| Allocated common equity ${ }^{(5)}$ | 11,618 | 11,267 | 11,386 | 11,472 | 11,461 | 11,015 | 10,534 | 10,230 | 9,902 | 11,396 | 10,422 |
| Financial measures |  |  |  |  |  |  |  |  |  |  |  |
| Net interest margin on average interest-earning assets ${ }^{(2)(4)}$ | 3.49\% | 3.44\% | 3.46\% | 3.41\% | 3.54\% | 3.49\% | 3.36\% | 3.39\% | 3.45\% | 3.46\% | 3.42\% |
| Efficiency ratio | 70.1\% | 57.6\% | 51.9\% | 54.7\% | 53.7\% | 54.5\% | 55.3\% | 54.1\% | 52.2\% | 54.5\% | 54.0\% |
| Return on equity ${ }^{(5)}$ | (0.3)\% | 1.7\% | 2.6\% | 2.0\% | 7.0\% | 5.8\% | 7.3\% | 7.2\% | 9.0\% | 3.3\% | 7.3\% |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Other information |  |  |  |  |  |  |  |  |  |  |  |
| Assets under administration ${ }^{(6)}$ |  |  |  |  |  |  |  |  |  | 94,234 |  |
| Institutions ${ }^{(7)}$ | 37,504 | 34,955 | 34,014 | 33,404 | 32,637 | 31,566 | 30,190 | 30,202 | 31,492 | 34,955 | 31,566 |
|  | 135,544 | 129,189 | 132,812 | 127,193 | 125,322 | 121,021 | 118,771 | 118,186 | 124,545 | 129,189 | 121,021 |
| Assets under management ${ }^{(6)}$ ( ${ }^{\text {a }}$ |  |  |  |  |  |  |  |  |  |  |  |
| Individuals | 76,952 | 72,442 | 76,106 | 74,391 | 72,767 | 70,735 | 70,588 | 70,141 | 74,512 | 72,442 | 70,735 |
| Institutions ${ }^{(7)}$ | 27,550 | 24,906 | 24,261 | 23,899 | 23,383 | 22,447 | 21,546 | 21,075 | 22,582 | 24,906 | 22,447 |
| Full-time equivalent employees | 104,502 | 97,348 | 100,367 | 98,290 | 96,150 | 93,182 | 92,134 | 91,216 | 97,094 | 97,348 | 93,182 |
|  | 2,790 | 2,780 | 2,760 | 2,595 | 2,500 | 2,472 | 2,395 | 2,277 | 2,157 | 2,780 | 2,472 |
| (1) Includes a $\$ 91$ million charge related to the special assessment imposed by the FDIC. |  |  |  |  |  |  |  |  |  |  |  |
| (2) Average balances are calculated as a weighted average of daily closing balances. |  |  |  |  |  |  |  |  |  |  |  |
| (3) Loan amounts are stated before any related allowances or purchase accounting adjustments. |  |  |  |  |  |  |  |  |  |  |  |
|  credit losses, and certain sublease-related assets. |  |  |  |  |  |  |  |  |  |  |  |
| (5) See "Notes to users - Non-GAAP measures" for additional details. |  |  |  |  |  |  |  |  |  |  |  |
| (6) Assets under management amounts are included in the amounts reported under assets under administration. |  |  |  |  |  |  |  |  |  |  |  |
| (7) Includes certain Canadian Commercial Banking and Wealth Managen | king and We | Ith Manage | ent provides | sub-advisory | services for |  |  |  |  |  |  |

## SEGMENTED INFORMATION - U.S. COMMERCIAL BANKING AND WEALTH MANAGEMENT - U.S. DOLLAR EQUIVALENT

| (US\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Financial results |  |  |  |  |  |  |  |  |  |  |  |
| Commercial banking | 348 | 338 | 339 | 317 | 329 | 320 | 304 | 307 | 318 | 1,323 | 1,249 |
| Wealth management | 159 | 154 | 160 | 160 | 197 | 163 | 169 | 160 | 161 | 671 | 653 |
| Total revenue | 507 | 492 | 499 | 477 | 526 | 483 | 473 | 467 | 479 | 1,994 | 1,902 |
| Impaired | 141 | 151 | 130 | 73 | 31 | 25 | 12 | 27 | 23 | 385 | 87 |
| Performing | 41 | 32 | 61 | 110 | 42 | 51 | 16 | 16 | (1) | 245 | 82 |
| Total provision for (reversal of) credit losses | 182 | 183 | 191 | 183 | 73 | 76 | 28 | 43 | 22 | 630 | 169 |
| Non-interest expenses ${ }^{(1)}$ | 356 | 284 | 258 | 261 | 283 | 264 | 261 | 253 | 250 | 1,086 | 1,028 |
| Income (loss) before income taxes | (31) | 25 | 50 | 33 | 170 | 143 | 184 | 171 | 207 | 278 | 705 |
| Income taxes | (24) | (10) | (5) | (7) | 20 | 27 | 32 | 29 | 29 | (2) | 117 |
| Net income | (7) | 35 | 55 | 40 | 150 | 116 | 152 | 142 | 178 | 280 | 588 |
| Net income attributable to equity shareholders | (7) | 35 | 55 | 40 | 150 | 116 | 152 | 142 | 178 | 280 | 588 |
| Total revenue |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income | 346 | 348 | 358 | 338 | 355 | 346 | 325 | 304 | 306 | 1,399 | 1,281 |
| Non-interest income | 161 | 144 | 141 | 139 | 171 | 137 | 148 | 163 | 173 | 595 | 621 |
|  | 507 | 492 | 499 | 477 | 526 | 483 | 473 | 467 | 479 | 1,994 | 1,902 |
| Average balances |  |  |  |  |  |  |  |  |  |  |  |
| Commercial banking loans ${ }^{(2)(3)}$ | 35,413 | 36,135 | 36,817 | 36,273 | 35,170 | 34,751 | 33,828 | 32,416 | 30,812 | 36,095 | 32,991 |
| Wealth management loans ${ }^{(2)(3)}$ | 4,248 | 4,192 | 4,152 | 4,390 | 4,435 | 4,378 | 4,389 | 4,312 | 4,412 | 4,291 | 4,374 |
| Interest-earning assets ${ }^{(2)(4)}$ | 39,516 | 40,210 | 40,951 | 40,807 | 39,755 | 39,207 | 38,290 | 36,724 | 35,287 | 40,425 | 37,419 |
| Non-interest-bearing demand deposits ${ }^{(2)}$ | 8,425 | 8,895 | 9,272 | 9,934 | 11,367 | 11,640 | 12,253 | 12,153 | 12,630 | 9,863 | 12,163 |
| Interest-bearing deposits ${ }^{(2)}$ | 27,563 | 25,096 | 23,755 | 24,618 | 25,347 | 24,451 | 22,960 | 22,536 | 22,568 | 24,707 | 23,158 |
| Allocated common equity ${ }^{(5)}$ | 8,658 | 8,252 | 8,537 | 8,456 | 8,535 | 8,149 | 8,247 | 8,075 | 7,792 | 8,445 | 8,066 |
| Financial measures |  |  |  |  |  |  |  |  |  |  |  |
| Net interest margin on average interest-earning assets ${ }^{(2)(4)}$ | 3.49\% | 3.44\% | 3.46\% | 3.41\% | 3.54\% | 3.49\% | 3.36\% | 3.39\% | 3.45\% | 3.46\% | 3.42\% |
| Efficiency ratio | 70.1\% | 57.6\% | 51.9\% | 54.7\% | 53.7\% | 54.5\% | 55.3\% | 54.1\% | 52.2\% | 54.5\% | 54.0\% |
| Operating leverage | (29.3)\% | (5.7)\% | 6.7\% | (1.0)\% | (3.1)\% | (4.1)\% | (9.3)\% | (6.7)\% | (5.2)\% | (0.7)\% | (6.3)\% |
| Return on equity ${ }^{(5)}$ | (0.3)\% | 1.7\% | 2.6\% | 2.0\% | 7.0\% | 5.8\% | 7.3\% | 7.2\% | 9.0\% | 3.3\% | 7.3\% |
|  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Individuals | 72,922 | 67,953 | 74,923 | 69,225 | 69,667 | 65,669 | 69,182 | 68,496 | 73,212 | 67,953 | 65,669 |
| Institutions ${ }^{(7)}$ | 27,896 | 25,206 | 25,795 | 24,655 | 24,532 | 23,173 | 23,579 | 23,512 | 24,778 | 25,206 | 23,173 |
|  | 100,818 | 93,159 | 100,718 | 93,880 | 94,199 | 88,842 | 92,761 | 92,008 | 97,990 | 93,159 | 88,842 |
| Assets under management ${ }^{(6)}$ |  |  |  |  |  |  |  |  |  | 52,238 | 51,927 |
| Institutions ${ }^{(7)}$ | 20,492 | 17,960 | 18,398 | 17,639 | 17,575 | 16,478 | 16,827 | 16,407 | 17,767 | 17,960 | 16,478 |
| Full-time equivalent employees | 77,728 | 70,198 | 76,113 | 72,546 | 72,271 | 68,405 | 71,957 | 71,013 | 76,392 | 70,198 | 68,405 |
|  | 2,790 | 2,780 | 2,760 | 2,595 | 2,500 | 2,472 | 2,395 | 2,277 | 2,157 | 2,780 | 2,472 |
| (1) Includes a US\$67 million charge related to the special assessment imposed by the FDIC. |  |  |  |  |  |  |  |  |  |  |  |
| (2) Average balances are calculated as a weighted average of daily closing balances. |  |  |  |  |  |  |  |  |  |  |  |
| (3) Loan amounts are stated before any related allowances or purchase accounting adjustments. |  |  |  |  |  |  |  |  |  |  |  |
|  credit losses, and certain sublease-related assets. |  |  |  |  |  |  |  |  |  |  |  |
| (5) See "Notes to users - Non-GAAP measures" for additional details. |  |  |  |  |  |  |  |  |  |  |  |
| (6) Assets under management amounts are included in the amounts reported under assets under administration. |  |  |  |  |  |  |  |  |  |  |  |
| (7) Includes certain Canadian Commercial Banking and Wealth Managen | g and W | Manag | nt provid | sub-advisor | ervices for |  |  |  |  |  |  |

## SEGMENTED INFORMATION - CAPITAL MARKETS AND DIRECT FINANCIAL SERVICES

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} \hline 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} \hline 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Financial results |  |  |  |  |  |  |  |  |  |  |  |
| Global markets | 797 | 555 | 604 | 669 | 786 | 463 | 512 | 675 | 672 | 2,614 | 2,322 |
| Corporate and investment banking | 443 | 423 | 430 | 395 | 389 | 440 | 432 | 418 | 410 | 1,637 | 1,700 |
| Direct financial services | 321 | 312 | 321 | 298 | 306 | 279 | 255 | 223 | 222 | 1,237 | 979 |
| Total revenue ${ }^{(1)}$ | 1,561 | 1,290 | 1,355 | 1,362 | 1,481 | 1,182 | 1,199 | 1,316 | 1,304 | 5,488 | 5,001 |
| Impaired | 6 | 6 | 5 | 4 | (11) | (5) | (15) | 2 | (13) | 4 | (31) |
| Performing | 2 | (2) | 1 | 15 | 1 | 4 | 6 | (16) | (25) | 15 | (31) |
| Total provision for (reversal of) credit losses | 8 | 4 | 6 | 19 | (10) | (1) | (9) | (14) | (38) | 19 | (62) |
| Non-interest expenses | 712 | 734 | 673 | 664 | 650 | 656 | 593 | 592 | 596 | 2,721 | 2,437 |
| Income before income taxes | 841 | 552 | 676 | 679 | 841 | 527 | 615 | 738 | 746 | 2,748 | 2,626 |
| Income taxes ${ }^{(1)}$ | 229 | 169 | 182 | 182 | 229 | 149 | 168 | 198 | 203 | 762 | 718 |
| Net income | 612 | 383 | 494 | 497 | 612 | 378 | 447 | 540 | 543 | 1,986 | 1,908 |
| Net income attributable to equity shareholders | 612 | 383 | 494 | 497 | 612 | 378 | 447 | 540 | 543 | 1,986 | 1,908 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Total revenue ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income ${ }^{(1)}$ | 358 | 384 | 461 | 562 | 535 | 600 | 662 | 759 | 793 | 1,942 | 2,814 |
| Non-interest income ${ }^{(2)}$ | 1,203 | 906 | 894 | 800 | 946 | 582 | 537 | 557 | 511 | 3,546 | 2,187 |
|  | 1,561 | 1,290 | 1,355 | 1,362 | 1,481 | 1,182 | 1,199 | 1,316 | 1,304 | 5,488 | 5,001 |
| Average balances |  |  |  |  |  |  |  |  |  |  |  |
| Loans and acceptances, net of allowance for credit losses ${ }^{(3)}$ | 70,635 | 70,350 | 71,271 | 70,687 | 68,889 | 67,648 | 64,132 | 61,416 | 56,688 | 70,296 | 62,480 |
| FVTPL securities ${ }^{(3)}$ | 94,025 | 81,747 | 73,134 | 66,302 | 74,965 | 67,317 | 69,301 | 74,153 | 83,365 | 74,100 | 73,543 |
| Deposits ${ }^{(3)}$ | 118,898 | 116,891 | 117,179 | 120,813 | 118,749 | 112,727 | 98,623 | 96,740 | 93,723 | 118,388 | 100,484 |
| Allocated common equity ${ }^{(4)}$ | 9,216 | 8,122 | 8,143 | 8,919 | 9,379 | 9,522 | 9,200 | 8,702 | 8,480 | 8,638 | 8,978 |
| Financial measures |  |  |  |  |  |  |  |  |  |  |  |
| Efficiency ratio | 45.6\% | 56.9\% | 49.7\% | 48.8\% | 43.9\% | 55.4\% | 49.5\% | 44.9\% | 45.7\% | 49.6\% | 48.7\% |
| Operating leverage | (4.1)\% | (2.8)\% | (0.3)\% | (8.8)\% | 4.6\% | (7.1)\% | (7.2)\% | 0.2\% | (3.1)\% | (1.9)\% | (4.4)\% |
| Return on equity ${ }^{(4)}$ | 26.4\% | 18.8\% | 24.1\% | 22.8\% | 25.9\% | 15.8\% | 19.3\% | 25.4\% | 25.4\% | 23.0\% | 21.3\% |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Other information |  |  |  |  |  |  |  |  |  |  |  |
| Assets under administration | 104,620 | 92,827 | 96,398 | 92,255 | 92,903 | 92,237 | 96,100 | 94,553 | 94,217 | 92,827 | 92,237 |
| Full-time equivalent employees | 2,388 | 2,411 | 2,500 | 2,339 | 2,330 | 2,384 | 2,410 | 2,290 | 2,275 | 2,411 | 2,384 |

 (2) Includes intersegment revenue, which represents internal sales commissions and revenue allocations under the Product Owner/Customer Segment/Distributor Channel allocation management model
(3) Average balances are calculated as a weighted average of daily closing balances
(4) See "Notes to users - Non-GAAP measures" for additional details.

## SEGMENTED INFORMATION - CORPORATE AND OTHER

(\$ millions)

| Financial results |
| :---: |
| International banking |
| Other |
| Total revenue ${ }^{(1)}$ |
| Impaired |
| Performing |
| Total provision for (reversal of) credit losses |
| Non-interest expenses |
| Loss before income taxes |
| Income taxes ${ }^{(1)}$ |
| Net income (loss) |
| Net income (loss) attributable to: |
| Equity shareholders |

## Total revenue ${ }^{(1)}$ <br> Net interest income (loss) ${ }^{(1)}$

Non-interest income

|  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{5 0}$ | $(23)$ | $(43)$ | $(20)$ | 21 | $(53)$ | $(50)$ | $(40)$ | $(14)$ |
| $\mathbf{5 8}$ | 84 | 110 | 96 | 108 | 28 | 159 | 63 | 119 |
| $\mathbf{1 0 8}$ | 61 | 67 | 76 | 129 | $(25)$ | 109 | 23 | 105 |


|  |  |
| :---: | :---: |
| $(65)$ | $(157)$ |
| 398 | 369 |
| 333 | 212 |

## Other information

Assets under administration ${ }^{(2)}$
Individuals
Institutions ${ }^{(3)}$
Assets under management ${ }^{(2)}$
Individuals
Institutions

Full-time equivalent employees ${ }^{(4)}$

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 239 | 234 | 245 | 238 | 239 | 220 | 189 | 179 | 190 |
| (131) | (173) | (178) | (162) | (110) | (245) | (80) | (156) | (85) |
| 108 | 61 | 67 | 76 | 129 | (25) | 109 | 23 | 105 |
| (4) | (3) | 17 | 11 | 15 | 18 | 11 | 19 | 11 |
| (12) | (2) | (5) | (9) | (12) | (7) | (4) | (26) | (20) |
| (16) | (5) | 12 | 2 | 3 | 11 | 7 | (7) | (9) |
| 326 | 333 | 312 | 175 | 1,477 | 500 | 273 | 350 | 284 |
| (202) | (267) | (257) | (101) | $(1,351)$ | (536) | (171) | (320) | (170) |
| (179) | (192) | (156) | (148) | 88 | (242) | (118) | (147) | (121) |
| (23) | (75) | (101) | 47 | $(1,439)$ | (294) | (53) | (173) | (49) |
| 12 | 8 | 10 | 11 | 9 | 7 | 6 | 5 | 5 |
| (35) | (83) | (111) | 36 | $(1,448)$ | (301) | (59) | (178) | (54) |


| 2023 | 2022 |
| :---: | :---: |
| 12M | 12M |
| 956 | 778 |
| (623) | (566) |
| 333 | 212 |
| 40 | 59 |
| (28) | (57) |
| 12 | 2 |
| 2,297 | 1,407 |
| $(1,976)$ | $(1,197)$ |
| (408) | (628) |
| $(1,568)$ | (569) |
| 38 | 23 |
| $(1,606)$ | (592) |

 adjustment of $\$ 68$ million (Q4/23: $\$ 62$ million).
2) Assets under management amounts are included in the amounts reported under assets under administration
(3) Includes the full contract amount noted in the table below relating to assets under administration or custody under a 50/50 joint venture between CIBC and The Bank of New York Mellon.
 Banking and Wealth Management SBU

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | 2023 <br> $12 M$ | 2022 <br> $12 M$ |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $2,485,428$ | $2,241,886$ | $2,368,757$ | $2,370,463$ | $2,382,681$ | $2,258,141$ | $2,241,636$ | $2,301,554$ | $2,387,094$ |  |  |  |  |  |
| $2,241,886$ | $2,258,141$ |  |  |  |  |  |  |  |  |  |  |  |  |


|  | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (142) | (109) | (36) | 90 | 2 | 104 | 189 | 273 | 309 | (53) | 875 |
| A | 848 | 594 | 548 | 470 | 670 | 282 | 265 | 314 | 267 | 2,282 | 1,128 |
|  | 706 | 485 | 512 | 560 | 672 | 386 | 454 | 587 | 576 | 2,229 | 2,003 |
|  | 68 | 62 | 66 | 64 | 62 | 51 | 48 | 53 | 59 | 254 | 211 |
|  | 638 | 423 | 446 | 496 | 610 | 335 | 406 | 534 | 517 | 1,975 | 1,792 |
|  | 10.2\% | 7.2\% | 7.6\% | 8.7\% | 10.3\% | 6.2\% | 7.3\% | 9.9\% | 9.4\% | 8.5\% | 8.2\% |
|  | 11.3\% | 8.3\% | 8.8\% | 9.8\% | 11.3\% | 7.2\% | 8.2\% | 10.9\% | 10.5\% | 9.6\% | 9.2\% |
| B | (3) | 17 | 14 | 25 | 8 | 27 | 53 | (28) | (8) | 64 | 44 |
| A+B | 845 | 611 | 562 | 495 | 678 | 309 | 318 | 286 | 259 | 2,346 | 1,172 |
|  | 196 | 56 | 90 | 117 | 206 | 45 | 55 | 130 | 105 | 469 | 335 |
|  | 274 | 220 | 218 | 234 | 255 | 206 | 229 | 228 | 236 | 927 | 899 |
|  | 177 | 173 | 165 | 142 | 146 | 93 | 139 | 180 | 199 | 626 | 611 |
|  | 59 | 38 | 31 | 64 | 64 | 38 | 29 | 44 | 33 | 197 | 144 |
|  | - | (2) | 8 | 3 | 1 | 4 | 2 | 5 | 3 | 10 | 14 |
|  | 706 | 485 | 512 | 560 | 672 | 386 | 454 | 587 | 576 | 2,229 | 2,003 |
|  | 68 | 62 | 66 | 64 | 62 | 51 | 48 | 53 | 59 | 254 | 211 |
|  | 638 | 423 | 446 | 496 | 610 | 335 | 406 | 534 | 517 | 1,975 | 1,792 |

Trading revenue ${ }^{(2)}$
Net interest income (TEB)
Non-interest income
Total trading revenue (TEB)
TEB adjustment ${ }^{(3)}$
Total trading revenue

## Trading revenue as a \% of total revenue

Trading revenue (TEB) as a \% of total revenue
Non-interest income - Non-trading financial instruments measured/ designated at FVTPL ${ }^{(4)}$
Gains (losses) from financial instruments measured/designated at FVTPL, net

## Trading revenue by product line (TEB)

Interest rates
Foreign exchange
Equities ${ }^{(5)}$
Commodities
Other
Total trading revenue (TEB)
TEB adjustment ${ }^{(3)}$

## Total trading revenue

|  |  |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 274 | 220 | 218 | 234 | 255 | 206 | 229 | 228 | 236 |
| 92 | 74 | 82 | 77 | 127 | 25 | 76 | 68 | 73 |
| 366 | 294 | 300 | 311 | 382 | 231 | 305 | 296 | 309 |


|  |  |
| ---: | ---: |
| 927 | 899 |
| 360 | 242 |
| 1,287 | 1,141 |



 effective on November 1, 2023


 Therefore, we view total trading revenue as the most appropriate measure of trading performance.
(3) Reported within Capital Markets and Direct Financial Services. See footnote 1 on page 13 for further details.
 "solely payment of principal and interest" criteria under IFRS 9. Starting in Q1/23, certain FVTPL fixed income financing activities have been included in trading activities. See footnote (1) above
(5) Includes $\$ 68$ million (Q4/23: $\$ 62$ million) TEB adjustment.



CONSOLIDATED BALANCE SHEET

| $\mathbf{Q 1 / 2 4}$ | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |  |  |  |
| $\mathbf{8 , 9 1 0}$ | 20,816 | 13,545 | 21,941 | 22,876 | 31,535 | 25,950 | 20,768 | 23,259 |  |
| $\mathbf{3 7 , 6 1 0}$ | 34,902 | 26,867 | 31,350 | 28,593 | 32,326 | 19,384 | 27,252 | 20,091 |  |
| $\mathbf{6 9 , 0 7 1}$ | 61,331 | 60,945 | 58,945 | 57,672 | 56,099 | 56,606 | 57,256 | 52,881 |  |
| $\mathbf{6 8 , 1 6 6}$ | 67,294 | 63,736 | 64,641 | 59,971 | 52,484 | 49,229 | 47,064 | 45,489 |  |
| $\mathbf{9 1 , 0 0 0}$ | 82,723 | 82,432 | 69,417 | 69,707 | 67,296 | 71,014 | 67,953 | 80,633 |  |
| $\mathbf{1 9 , 7 6 3}$ | 14,651 | 13,497 | 10,257 | 12,446 | 15,326 | 15,277 | 14,623 | 14,096 |  |
| $\mathbf{7 2 , 6 9 5}$ | 80,184 | 73,888 | 69,790 | 65,182 | 69,213 | 60,135 | 64,424 | 66,975 |  |
|  |  |  |  |  |  |  |  |  |  |
| $\mathbf{2 7 4 , 4 7 8}$ | 274,244 | 272,525 | 271,359 | 270,909 | 269,706 | 267,727 | 261,986 | 257,109 |  |
| $\mathbf{4 5 , 4 6 0}$ | 45,587 | 45,552 | 45,026 | 44,877 | 45,429 | 44,754 | 43,969 | 42,679 |  |
| $\mathbf{1 8 , 6 1 7}$ | 18,538 | 18,179 | 17,065 | 16,171 | 16,479 | 15,679 | 15,087 | 11,122 |  |
| $\mathbf{1 9 4 , 9 0 4}$ | 194,870 | 194,350 | 197,343 | 190,512 | 188,542 | 179,577 | 172,475 | 164,697 |  |
| $\mathbf{( 4 , 0 2 0}$ | $(3,902)$ | $(3,715)$ | $(3,397)$ | $(3,159)$ | $(3,073)$ | $(2,823)$ | $(2,823)$ | $(2,838)$ |  |
| $\mathbf{2 4 , 6 3 4}$ | 33,243 | 30,035 | 28,964 | 30,425 | 43,035 | 36,284 | 46,665 | 33,066 |  |
| $\mathbf{9 , 8 5 6}$ | 10,816 | 11,325 | 10,877 | 11,996 | 11,574 | 11,681 | 11,736 | 10,618 |  |
| $\mathbf{3 , 2 7 4}$ | 3,251 | 3,214 | 3,307 | 3,314 | 3,377 | 3,286 | 3,357 | 3,325 |  |
| $\mathbf{5 , 2 9 2}$ | 5,425 | 5,211 | 5,325 | 5,248 | 5,348 | 5,090 | 5,103 | 5,060 |  |
| $\mathbf{2 , 7 4 2}$ | 2,742 | 2,710 | 2,676 | 2,622 | 2,592 | 2,478 | 2,371 | 2,070 |  |
| $\mathbf{6 7 0}$ | 669 | 675 | 682 | 629 | 632 | 626 | 617 | 682 |  |
| $\mathbf{5 9 0}$ | 647 | 638 | 585 | 804 | 480 | 319 | 300 | 287 |  |
| $\mathbf{2 7 , 9 5 5}$ | 27,659 | 27,366 | 29,062 | 31,143 | 35,197 | 34,517 | 33,965 | 30,363 |  |
| $\mathbf{9 7 1 , 6 6 7}$ | 975,690 | 942,975 | 935,215 | 921,938 | 943,597 | 896,790 | 894,148 | 861,664 |  |


| ASSETS |  |
| :--- | :--- |
| Cash and non-interest-bearing deposits with banks |  |
| Interest-bearing deposits with banks |  |
| Securities |  |
| Securities measured and designated at FVOCI |  |
| Securities measured at amortized cost |  |
| Securities mandatorily measured and designated at FVTPL |  |
| Cash collateral on securities borrowed |  |
| Securities purchased under resale agreements |  |
| Loans |  |
| Residential mortgages |  |
| Personal |  |
| Credit card | Business and government  <br> Allowance for credit losses  <br> Other  <br> Derivative instruments  <br> Customers' liability under acceptances  <br> Property and equipment  <br> Goodwill  <br> Software and other intangible assets  <br> Investments in equity-accounted associates and joint ventures  <br> Deferred tax assets  <br> Other assets  <br> Total assets  |

## LIABILITIES AND EQUITY

## Deposits

Personal
Busin
Secured borrowings
Obligations related to securities sold short
Cash collateral on securities lent
Obligations related to securities sold under repurchase agreements
Derivative instruments
Acceptances
Deferred tax liabilities
Other liabilities
Subordinated indebtedness
Equity
Preferred shares and other equity instruments
Common shares
Contributed surplus
Retained earnings
AOCI
Total shareholders' equity
Non-controlling interests
Total equity
Total liabilities and equity

|  |  |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 4 3 , 3 2 2}$ | 239,035 | 235,601 | 236,665 | 236,095 | 232,095 | 228,909 | 225,229 | 220,082 |
| $\mathbf{4 0 8 , 2 1 1}$ | 412,561 | 394,491 | 394,950 | 389,225 | 397,188 | 378,363 | 368,969 | 362,362 |
| $\mathbf{2 3 , 0 9 8}$ | 22,296 | 22,094 | 24,784 | 24,561 | 22,523 | 23,271 | 22,495 | 19,794 |
| $\mathbf{4 9 , 9 1 4}$ | 49,484 | 52,319 | 49,518 | 44,843 | 45,766 | 47,914 | 48,794 | 47,470 |
| $\mathbf{2 0 , 1 3 8}$ | 18,666 | 17,749 | 16,731 | 17,639 | 15,284 | 20,179 | 18,970 | 23,272 |
| $\mathbf{7 , 5 9 1}$ | 8,081 | 5,092 | 5,677 | 4,096 | 4,853 | 3,299 | 3,094 | 2,286 |
| $\mathbf{8 9 , 6 1 0}$ | 87,118 | 81,863 | 76,011 | 71,428 | 77,171 | 63,692 | 66,837 | 68,422 |
| $\mathbf{8 2 , 6 8 7}$ | 41,290 | 38,513 | 36,401 | 39,374 | 52,340 | 39,439 | 45,054 | 29,236 |
| $\mathbf{9 , 9 1 0}$ | 10,820 | 11,339 | 10,907 | 12,000 | 11,586 | 11,685 | 11,767 | 10,656 |
| $\mathbf{3 8}$ | 40 | 42 | 47 | 59 | 45 | 104 | 121 | 44 |
| $\mathbf{2 4 , 9 7 9}$ | 26,653 | 26,078 | 25,457 | 25,448 | 28,072 | 24,752 | 28,580 | 25,217 |
| $\mathbf{7 , 8 4 3}$ | 6,483 | 6,455 | 6,615 | 7,317 | 6,292 | 6,359 | 6,291 | 5,531 |
| $\mathbf{4 , 9 2 5}$ | 4,925 | 4,925 | 4,925 | 4,925 | 4,923 | 4,325 | 4,325 | 4,325 |
| $\mathbf{1 6 , 4 4 7}$ | 16,082 | 15,742 | 15,389 | 15,046 | 14,726 | 14,643 | 14,545 | 14,457 |
| $\mathbf{1 0 8}$ | 109 | 103 | 118 | 115 | 115 | 107 | 115 | 116 |
| $\mathbf{3 1 , 1 6 2}$ | 30,352 | 29,744 | 29,186 | 28,348 | 28,823 | 28,439 | 27,567 | 26,807 |
| $\mathbf{1 , 4 4 9}$ | 1,463 | 609 | 1,619 | 1,216 | 1,594 | 1,115 | 1,202 | 1,398 |
| $\mathbf{5 4 , 0 9 1}$ | 52,931 | 51,123 | 51,237 | 49,650 | 50,181 | 48,629 | 47,754 | 47,103 |
| $\mathbf{2 3 5}$ | 232 | 216 | 215 | 203 | 201 | 195 | 193 | 189 |
| $\mathbf{5 4 , 3 2 6}$ | 53,163 | 51,339 | 51,452 | 49,853 | 50,382 | 48,824 | 47,947 | 47,292 |
| $\mathbf{9 7 1 , 6 6 7}$ | 975,690 | 942,975 | 935,215 | 921,938 | 943,597 | 896,790 | 894,148 | 861,664 |

CONDENSED AVERAGE BALANCE SHEET ${ }^{(1)}$
(\$ millions)

Assets
Cash and deposits with banks
Securities
Securities borrowed or purchased under resale agreements
Loans and acceptances, net of allowance for credit losses Other
Total assets
Liabilities and equity
Deposits
Obligations related to securities lent or sold short or under

Obligations related to securities lent or sold short or under
Other
Subordinated indebtedness
Shareholders' equity
Non-controlling interests
Total liabilities and equity
Average interest-earning assets ${ }^{(1)(2)}$

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | |  |  |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{5 7 , 2 9 8}$ | 55,094 | 59,468 | 59,019 | 66,697 | 69,261 | 53,745 | 55,273 | 59,729 |
| $\mathbf{2 2 7 , 5 9 4}$ | 210,329 | 195,982 | 188,815 | 190,467 | 177,045 | 174,474 | 176,858 | 178,494 |
| $\mathbf{9 2 , 7 1 0}$ | 91,514 | 83,147 | 79,365 | 81,442 | 79,985 | 75,577 | 78,451 | 81,183 |
| $\mathbf{5 3 8 , 7 7 4}$ | 539,499 | 537,295 | 534,812 | 529,245 | 525,557 | 509,998 | 492,626 | 474,486 |
| $\mathbf{6 5 , 9 4 5}$ | 65,969 | 67,748 | 70,764 | 85,313 | 95,982 | 86,169 | 78,701 | 76,661 |
| $\mathbf{9 8 2 , 3 2 1}$ | 962,405 | 943,640 | 932,775 | 953,164 | 947,830 | 899,963 | 881,909 | 870,553 |
|  |  |  |  |  |  |  |  |  |
| $\mathbf{7 3 2 , 3 5 7}$ | 721,190 | 712,367 | 702,773 | 715,106 | 703,763 | 673,623 | 664,196 | 652,865 |
| $\mathbf{1 1 6 , 5 7 4}$ | 109,985 | 101,409 | 99,650 | 96,480 | 93,949 | 90,071 | 93,094 | 97,384 |
| $\mathbf{7 2 , 8 8 3}$ | 72,199 | 71,804 | 72,705 | 84,970 | 94,179 | 81,187 | 71,183 | 68,608 |
| $\mathbf{6 , 7 6 5}$ | 6,445 | 6,529 | 6,914 | 6,405 | 6,339 | 6,306 | 5,767 | 5,573 |
| $\mathbf{5 3 , 5 1 3}$ | 52,360 | 51,317 | 50,522 | 50,002 | 49,394 | 48,583 | 47,480 | 45,935 |
| $\mathbf{2 2 9}$ | 226 | 214 | 211 | 201 | 206 | 193 | 189 | 188 |
| $\mathbf{9 8 2 , 3 2 1}$ | 962,405 | 943,640 | 932,775 | 953,164 | 947,830 | 899,963 | 881,909 | 870,553 |
| $\mathbf{9 0 2 , 7 4 7}$ | 882,196 | 862,064 | 847,244 | 852,588 | 834,639 | 796,592 | 787,462 | 777,820 |


| 2023 2022 <br> 12 M 12 M |
| :---: |
|   <br> 60,078 59,536 <br> 196,461 176,717 <br> 83,904 78,802 <br> 535,216 500,733 <br> 72,462 84,425 <br> 948,121 900,213 <br>   <br> 712,942 673,689 <br>   <br> 101,899 93,629 <br> 75,442 78,852 <br> 6,570 5,998 <br> 51,055 47,851 <br> 213 194 <br> 948,121 900,213 <br> 861,136 799,224 |

(1) Average balances are calculated as a weighted average of daily closing balances.
 certain sublease-related assets.

GOODWILL, SOFTWARE AND OTHER INTANGIBLE ASSETS
(\$ millions)
Goodwill
Balance at beginning of period
Acquisitions
Impairment
Adjustments ${ }^{(1)}$
Balance at end of period

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |  |  |
| $\mathbf{5 , 4 2 5}$ | 5,211 | 5,325 | 5,248 | 5,348 | 5,090 | 5,103 | 5,060 | 4,954 |
| - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - |
| $\mathbf{( 1 3 3 )}$ | 214 | $(114)$ | 77 | $(100)$ | 258 | $(13)$ | 43 | 106 |
| $\mathbf{5 , 2 9 2}$ | 5,425 | 5,211 | 5,325 | 5,248 | 5,348 | 5,090 | 5,103 | 5,060 |

## Software

Balance at beginning of period
Changes, net of amortization and impairment ${ }^{(1)}$
Balance at end of period
Other intangible assets
Balance at beginning of period
Acquisitions / Additions
Amortization and impairment
Adjustments ${ }^{(2)}$
Balance at end of period
Software and other intangible assets

|  |  |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 2,367 | 2,294 | 2,233 | 2,153 | 2,091 | 1,955 | 1,831 | 1,749 | 1,694 |
| $\mathbf{1 8}$ | 73 | 61 | 80 | 62 | 136 | 124 | 82 | 55 |
| $\mathbf{2 , 3 8 5}$ | 2,367 | 2,294 | 2,233 | 2,153 | 2,091 | 1,955 | 1,831 | 1,749 |
|  |  |  |  |  |  |  |  |  |
| $\mathbf{3 7 5}$ | 416 | 443 | 469 | 501 | 523 | 540 | 321 | 335 |
| - | - | - | - | - | - | 10 | 242 | - |
| $(17)$ | $(47)$ | $(24)$ | $(28)$ | $(28)$ | $(27)$ | $(27)$ | $(24)$ | $(20)$ |
| $\mathbf{( 1 )}$ | 6 | $(3)$ | 2 | $(4)$ | 5 | - | 1 | 6 |
| $\mathbf{3 5 7}$ | 375 | 416 | 443 | 469 | 501 | 523 | 540 | 321 |
| $\mathbf{2 , 7 4 2}$ | 2,742 | 2,710 | 2,676 | 2,622 | 2,592 | 2,478 | 2,371 | 2,070 |

(2) Includes foreign currency translation and purchase price adjustments.

## CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME


(1) Includes $\$ 53$ million of gains (Q4/23: $\$ 11$ million of gains) relating to our investments in equity-accounted associates and joint ventures.

## INCOME TAX ALLOCATED TO EACH COMPONENT OF OTHER COMPREHENSIVE INCOME

|  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |


| 2023 | 2022 |
| ---: | ---: |
| 12 M | 12 M |

Income tax (expense) benefit
Subject to subsequent reclassification to net income
Net foreign currency translation adjustments

Net foreign currency translation adjustments
Net gains (losses) on investments in foreign operations Net gains (losses) on hedges of investments in foreign operations

## Net change in debt securities measured at FVOCI

Net gains (losses) on debt securities measured at FVOCI
Net (gains) losses reclassified to net income

## Net change in cash flow hedges

Net gains (losses) on derivatives designated as cash flow hedges
Net (gains) losses reclassified to net income

## Not subject to subsequent reclassification to net income

Net gains (losses) on post-employment defined benefit plans
Net gains (losses) due to fair value change of FVO liabilities attributable to changes in credit risk
Net gains (losses) on equity securities designated at FVOCI

|  |  |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |  |  |
| $\mathbf{4 5}$ | $(72)$ | 39 | $(28)$ | 35 | $(91)$ | 5 | $(15)$ | $(35)$ |
| $\mathbf{( 9 6 )}$ | 93 | $(56)$ | 32 | $(43)$ | 82 | $(5)$ | 14 | 40 |
| $\mathbf{( 5 1 )}$ | 21 | $(17)$ | 4 | $(8)$ | $(9)$ | - | $(1)$ | 5 |
| $\mathbf{( 3 2 )}$ | 32 | $(34)$ | $(29)$ | $(34)$ | 15 | 12 | 99 | 34 |
| $\mathbf{4}$ | 5 | 7 | 10 | 3 | $(2)$ | 2 | 4 | 5 |
| $\mathbf{( 2 8 )}$ | 37 | $(27)$ | $(19)$ | $(31)$ | 13 | 14 | 103 | 39 |
| $\mathbf{( 3 3 5 )}$ | 84 | 264 | $(21)$ | $(221)$ | 174 | 43 | 269 | $(4)$ |
| $\mathbf{4 5}$ | $(67)$ | $(63)$ | 33 | 143 | $(18)$ | $(88)$ | $(117)$ | 26 |
| $\mathbf{( 2 9 0 )}$ | 17 | 201 | 12 | $(78)$ | 156 | $(45)$ | 152 | 22 |
|  |  |  |  |  |  |  |  |  |
| $\mathbf{3 1}$ | 36 | $(7)$ | 10 | 36 | 44 | 12 | $(115)$ | $(38)$ |
| $\mathbf{7 7}$ | $(30)$ | 17 | $(6)$ | 57 | $(14)$ | $(27)$ | $(38)$ | $(14)$ |
| - | - | $(2)$ | $(3)$ | $(1)$ | 2 | 28 | $(13)$ | $(8)$ |
| $\mathbf{1 0 8}$ | 6 | 8 | 1 | 92 | 32 | 13 | $(166)$ | $(60)$ |
|  |  |  |  |  |  |  |  |  |
| $\mathbf{( 2 6 1 )}$ | 81 | 165 | $(2)$ | $(25)$ | 192 | $(18)$ | 88 | 6 |


|  |  |
| :---: | :---: |
|  |  |
| $(26)$ | $(136)$ |
| 26 | 131 |
| - | $(5)$ |
| $(65)$ | 160 |
| 25 | 9 |
| $(40)$ | 169 |
| 106 | 482 |
| 46 | $(197)$ |
| 152 | 285 |
| 75 | $(97)$ |
| 38 | $(93)$ |
| $(6)$ | 9 |
| 107 | $(181)$ |
| 219 | 268 |

## CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} \hline 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} 2022 \\ 12 \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Preferred shares and other equity instruments |  |  |  |  |  |  |  |  |  |  |  |
| Balance at beginning of period | 4,925 | 4,925 | 4,925 | 4,925 | 4,923 | 4,325 | 4,325 | 4,325 | 4,325 | 4,923 | 4,325 |
| Issue of preferred shares and limited recourse capital notes | - | - | - | - | - | 600 | 800 | - |  | - | 1,400 |
| Redemption of preferred shares | - | - | - | - | - | - | (800) | - |  | - | (800) |
| Treasury shares | - | - | - | - | 2 | (2) | - | - |  | 2 | (2) |
| Balance at end of period | 4,925 | 4,925 | 4,925 | 4,925 | 4,925 | 4,923 | 4,325 | 4,325 | 4,325 | 4,925 | 4,923 |
| Common shares |  |  |  |  |  |  |  |  |  |  |  |
| Balance at beginning of period | 16,082 | 15,742 | 15,389 | 15,046 | 14,726 | 14,643 | 14,545 | 14,457 | 14,351 | 14,726 | 14,351 |
| Issue of common shares ${ }^{(1)}$ | 367 | 338 | 357 | 341 | 322 | 81 | 95 | 90 | 135 | 1,358 | 401 |
| Purchase of common shares for cancellation | - | - | - | - | - | - | - | - | (29) | - | (29) |
| Treasury shares | (2) | 2 | (4) | 2 | (2) | 2 | 3 | (2) | - | (2) | 3 |
| Balance at end of period | 16,447 | 16,082 | 15,742 | 15,389 | 15,046 | 14,726 | 14,643 | 14,545 | 14,457 | 16,082 | 14,726 |
| Contributed surplus |  |  |  |  |  |  |  |  |  |  |  |
| Balance at beginning of period | 109 | 103 | 118 | 115 | 115 | 107 | 115 | 116 | 110 | 115 | 110 |
| Compensation expense arising from equity-settled share-based awards | 2 | 5 | 3 | 3 | 2 | 9 | 3 | 3 | 9 | 13 | 24 |
| Exercise of stock options and settlement of other equity-settled share-based awards | (2) | - | (17) | (1) | (2) | (1) | (11) | (2) | (6) | (20) | (20) |
| Other ${ }^{(2)}$ | (1) | 1 | (1) | 1 | - | - | - | (2) | 3 | 1 | 1 |
| Balance at end of period | 108 | 109 | 103 | 118 | 115 | 115 | 107 | 115 | 116 | 109 | 115 |
| Retained earnings |  |  |  |  |  |  |  |  |  |  |  |
| Balance at beginning of period before accounting policy changes | n/a | 29,744 | 29,186 | 28,348 | 28,823 | 28,439 | 27,567 | 26,807 | 25,793 | 28,823 | 25,793 |
| Impact of adopting IFRS 17 at November 1, 2022 | n/a | n/a | n/a | n/a | (56) | n/a | n/a | n/a | n/a | (56) | n/a |
| Balance at beginning of period | 30,352 | 29,744 | 29,186 | 28,348 | 28,767 | 28,439 | 27,567 | 26,807 | 25,793 | 28,767 | 25,793 |
| Net income attributable to equity shareholders | 1,716 | 1,477 | 1,422 | 1,678 | 424 | 1,178 | 1,660 | 1,518 | 1,864 | 5,001 | 6,220 |
| Dividends and distributions Preferred and other equity instruments | (67) | (62) | (66) | (67) | (72) | (37) | (46) | (47) | (41) | (267) | (171) |
| Common | (839) | (804) | (799) | (775) | (771) | (752) | (750) | (726) | (726) | $(3,149)$ | $(2,954)$ |
| Premium on purchase of common shares for cancellation | - | - | - | - | - | - | - | - | (105) | - | (105) |
| Realized gains (losses) on equity securities designated at FVOCI reclassified from AOCI | 1 | (4) | 2 | 2 | - | (1) | 9 | 15 | 22 | - | 45 |
| Other | (1) | 1 | (1) | - | - | (4) | (1) | - | - | - | (5) |
| Balance at end of period | 31,162 | 30,352 | 29,744 | 29,186 | 28,348 | 28,823 | 28,439 | 27,567 | 26,807 | 30,352 | 28,823 |

Equity ending balance on next page.
For footnotes, see next page.

## CONSOLIDATED STATEMENT OF CHANGES IN EQUITY (continued)



AOCI, net of income tax
AOCI, net of income tax, that is subject to subsequent reclassification to net income
Net foreign currency translation adjustments
Balance at beginning of period
Net change in foreign currency translation adjustments
Balance at end of period
Net gains (losses) on debt securities measured at FVOCI
Balance at beginning of period
Net change in debt securities measured at FVOCl
Balance at end of period
Net gains (losses) on cash flow hedges
Balance at beginning of period
Net change in cash flow hedges
Balance at end of period
AOCI, net of income tax, that is not subject to subsequent reclassification to net income
Net gains (losses) on post-employment defined benefit plans
Balance at beginning of period
Net change in post-employment defined benefit plans
Balance at end of period

| Net gains (losses) due to fair value change of FVO liabilities attributable to changes in credit risk <br> Balance at beginning of period | 128 | 48 | 93 | 86 | 234 | 194 | 119 | 11 | (28) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net change attributable to changes in credit risk | (199) | 80 | (45) | 7 | (148) | 40 | 75 | 108 | 39 |
| Balance at end of period | (71) | 128 | 48 | 93 | 86 | 234 | 194 | 119 | 11 |
| Net gains (losses) on equity securities designated at FVOCI Balance at beginning of period | 14 | 10 | 6 | 1 | (5) | (1) | 92 | 72 | 75 |
| Net gains (losses) on equity securities designated at FVOCI | - | - | 6 | 7 | 6 | (5) | (84) | 35 | 19 |
| Realized (gains) losses on equity securities designated at FVOCI reclassified to retained earnings | (1) | 4 | (2) | (2) | - | 1 | (9) | (15) | (22) |
| Balance at end of period | 13 | 14 | 10 | 6 | 1 | (5) | (1) | 92 | 72 |
| Total AOCI, net of income tax | 1,449 | 1,463 | 609 | 1,619 | 1,216 | 1,594 | 1,115 | 1,202 | 1,398 |
| Non-controlling interests |  |  |  |  |  |  |  |  |  |
| Balance at beginning of period | 232 | 216 | 215 | 203 | 201 | 195 | 193 | 189 | 182 |
| Net income (loss) attributable to non-controlling interests | 12 | 8 | 10 | 11 | 9 | 7 | 6 | 5 | 5 |
| Dividends | (2) | (2) | (2) | (2) | (2) | (2) | (2) | (2) | (2) |
| Other | (7) | 10 | (7) | 3 | (5) | 1 | (2) | 1 | 4 |
| Balance at end of period | 235 | 232 | 216 | 215 | 203 | 201 | 195 | 193 | 189 |
| Equity at end of period | 54,326 | 53,163 | 51,339 | 51,452 | 49,853 | 50,382 | 48,824 | 47,947 | 47,292 |

 additional common shares issued from Treasury.
(2) Q2/22 and Q1/22 included the portion of the estimated tax benefit related to employee stock options that is incremental to the amount recognized in the consolidated statement of income
n/a Not applicable

ASSETS UNDER ADMINISTRATION ${ }^{(1)(2)}$

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets under administration |  |  |  |  |  |  |  |  |  |
| Individuals | 378,162 | 353,390 | 370,084 | 359,747 | 354,371 | 338,038 | 342,398 | 347,610 | 362,169 |
| Institutions | 2,635,600 | 2,379,188 | 2,506,051 | 2,508,264 | 2,522,718 | 2,396,863 | 2,384,086 | 2,442,843 | 2,512,784 |
| Canadian retail mutual funds and ETFs | 130,077 | 120,429 | 127,494 | 127,572 | 125,655 | 119,927 | 124,921 | 127,738 | 134,606 |
| Total assets under administration | 3,143,839 | 2,853,007 | 3,003,629 | 2,995,583 | 3,002,744 | 2,854,828 | 2,851,405 | 2,918,191 | 3,009,559 |


 (2) Includes the full contract amount of assets under administration or custody under a $50 / 50$ joint venture between CIBC and The Bank of New York Mellon

## ASSETS UNDER MANAGEMENT ${ }^{(1)}$

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets under management |  |  |  |  |  |  |  |  |  |
| Individuals | 152,669 | 140,831 | 147,272 | 143,737 | 140,097 | 134,350 | 135,007 | 135,323 | 141,022 |
| Institutions | 42,967 | 38,958 | 38,869 | 39,328 | 39,196 | 37,236 | 38,194 | 39,197 | 41,752 |
| Canadian retail mutual funds and ETFs | 130,077 | 120,429 | 127,494 | 127,572 | 125,655 | 119,927 | 124,921 | 127,738 | 134,606 |
| Total assets under management | 325,713 | 300,218 | 313,635 | 310,637 | 304,948 | 291,513 | 298,122 | 302,258 | 317,380 |

 management on behalf of the clients.

LOANS AND ACCEPTANCES, NET OF ALLOWANCE FOR CREDIT LOSSES

| (\$ millions) | Q1/24 |  |  |  | Q4/23 |  |  |  | Q3/23 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Canada | United States | Other countries | Total | Canada | United States | Other countries | Total | Canada | United States | Other countries | Total |
| Consumer loans ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgages | 268,501 | 2,612 | 2,862 | 273,975 | 268,250 | 2,641 | 2,897 | 273,788 | 266,881 | 2,456 | 2,733 | 272,070 |
| Personal | 43,197 | 503 | 706 | 44,406 | 43,298 | 528 | 744 | 44,570 | 43,408 | 513 | 687 | 44,608 |
| Credit card | 17,715 | 29 | 150 | 17,894 | 17,673 | 27 | 153 | 17,853 | 17,317 | 25 | 138 | 17,480 |
| Total net consumer loans | 329,413 | 3,144 | 3,718 | 336,275 | 329,221 | 3,196 | 3,794 | 336,211 | 327,606 | 2,994 | 3,558 | 334,158 |
| Business and government loans ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-residential mortgages | 4,799 | - | 221 | 5,020 | 4,998 | - | 219 | 5,217 | 5,177 | - | 211 | 5,388 |
| Financial institutions | 15,079 | 21,452 | 4,701 | 41,232 | 14,661 | 20,852 | 4,310 | 39,823 | 14,983 | 21,006 | 4,679 | 40,668 |
| Retail and wholesale | 8,740 | 2,508 | 778 | 12,026 | 8,688 | 3,044 | 804 | 12,536 | 8,554 | 2,874 | 688 | 12,116 |
| Business services | 8,422 | 5,356 | 2,165 | 15,943 | 8,924 | 5,418 | 2,157 | 16,499 | 9,750 | 5,114 | 2,073 | 16,937 |
| Manufacturing - capital goods | 2,100 | 2,298 | 43 | 4,441 | 2,430 | 2,618 | 39 | 5,087 | 2,717 | 2,676 | 36 | 5,429 |
| Manufacturing - consumer goods | 5,268 | 1,594 | 204 | 7,066 | 5,177 | 1,730 | 177 | 7,084 | 5,258 | 1,632 | 165 | 7,055 |
| Real estate and construction | 32,127 | 22,078 | 1,293 | 55,498 | 32,397 | 23,468 | 1,270 | 57,135 | 32,484 | 22,993 | 1,508 | 56,985 |
| Agriculture | 8,361 | 121 | 33 | 8,515 | 8,034 | 367 | 19 | 8,420 | 8,053 | 185 | 38 | 8,276 |
| Oil and gas | 2,731 | 1,218 | 57 | 4,006 | 2,502 | 1,380 | 57 | 3,939 | 2,646 | 1,492 | 57 | 4,195 |
| Mining | 1,287 | 171 | 669 | 2,127 | 1,128 | 204 | 727 | 2,059 | 1,096 | 203 | 751 | 2,050 |
| Forest products | 481 | 115 | - | 596 | 423 | 126 | - | 549 | 457 | 150 | - | 607 |
| Hardware and software | 990 | 4,019 | 598 | 5,607 | 980 | 3,304 | 475 | 4,759 | 1,005 | 3,297 | 427 | 4,729 |
| Telecommunications and cable | 1,743 | 819 | 256 | 2,818 | 1,826 | 1,108 | 377 | 3,311 | 1,860 | 1,062 | 248 | 3,170 |
| Publishing, printing and broadcasting | 258 | 257 | 54 | 569 | 188 | 268 | 50 | 506 | 205 | 267 | 54 | 526 |
| Transportation | 2,690 | 2,390 | 2,332 | 7,412 | 2,694 | 2,521 | 2,324 | 7,539 | 2,699 | 2,243 | 2,283 | 7,225 |
| Utilities | 6,862 | 5,122 | 5,204 | 17,188 | 7,301 | 5,090 | 4,943 | 17,334 | 7,096 | 4,846 | 4,739 | 16,681 |
| Education, health and social services | 4,135 | 5,115 | 577 | 9,827 | 3,979 | 4,995 | 27 | 9,001 | 4,008 | 4,952 | 41 | 9,001 |
| Governments | 2,223 | 194 | 1,816 | 4,233 | 2,038 | 251 | 1,932 | 4,221 | 1,862 | 264 | 1,884 | 4,010 |
| Stages 1 and 2 allowance for credit losses allocated to business and government loans ${ }^{(2)(3)}$ | (272) | (765) | (67) | $(1,104)$ | (280) | (717) | (80) | $(1,077)$ | (266) | (643) | (81) | (990) |
| Total net business and government loans, including acceptances | 108,024 | 74,062 | 20,934 | 203,020 | 108,088 | 76,027 | 19,827 | 203,942 | 109,644 | 74,613 | 19,801 | 204,058 |
| Total net loans and acceptances | 437,437 | 77,206 | 24,652 | 539,295 | 437,309 | 79,223 | 23,621 | 540,153 | 437,250 | 77,607 | 23,359 | 538,216 |

(1) Classification by country is primarily based on domicile of debtor or customer.
(2) Stage 3 allowance for credit losses is allocated to business and government loans, including acceptances, by category
(3) Stage 1 and 2 allowances are primarily allocated based on the geographic location where they are recorded.

LOANS AND ACCEPTANCES, NET OF ALLOWANCE FOR CREDIT LOSSES (continued)

| (\$ millions) | Q2/23 |  |  |  | Q1/23 |  |  |  | Q4/22 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Canada | United States | Other countries | Total | Canada | United States | Other countries | Total | Canada | United States | Other countries | Total |
| Consumer loans ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgages | 265,687 | 2,467 | 2,821 | 270,975 | 265,388 | 2,409 | 2,804 | 270,601 | 264,089 | 2,439 | 2,885 | 269,413 |
| Personal | 42,864 | 585 | 692 | 44,141 | 42,703 | 592 | 686 | 43,981 | 43,210 | 626 | 691 | 44,527 |
| Credit card | 16,221 | 27 | 143 | 16,391 | 15,243 | 28 | 143 | 15,414 | 15,523 | 26 | 146 | 15,695 |
| Total net consumer loans | 324,772 | 3,079 | 3,656 | 331,507 | 323,334 | 3,029 | 3,633 | 329,996 | 322,822 | 3,091 | 3,722 | 329,635 |
| Business and government loans ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-residential mortgages | 5,499 | - | 231 | 5,730 | 5,672 | - | 239 | 5,911 | 5,827 | - | 250 | 6,077 |
| Financial institutions | 13,879 | 21,737 | 6,343 | 41,959 | 13,805 | 19,706 | 7,116 | 40,627 | 13,593 | 20,045 | 6,805 | 40,443 |
| Retail and wholesale | 9,077 | 3,125 | 718 | 12,920 | 9,229 | 3,158 | 645 | 13,032 | 9,304 | 3,156 | 650 | 13,110 |
| Business services | 9,766 | 5,381 | 2,079 | 17,226 | 9,672 | 5,482 | 2,082 | 17,236 | 9,932 | 6,188 | 2,077 | 18,197 |
| Manufacturing - capital goods | 2,662 | 2,828 | 40 | 5,530 | 2,764 | 2,699 | 38 | 5,501 | 3,012 | 2,746 | 39 | 5,797 |
| Manufacturing - consumer goods | 5,146 | 1,567 | 176 | 6,889 | 5,039 | 1,503 | 195 | 6,737 | 5,014 | 1,610 | 133 | 6,757 |
| Real estate and construction | 31,913 | 23,901 | 1,322 | 57,136 | 30,181 | 23,261 | 1,350 | 54,792 | 29,486 | 22,705 | 1,218 | 53,409 |
| Agriculture | 8,063 | 230 | 28 | 8,321 | 8,020 | 252 | 31 | 8,303 | 7,901 | 242 | 32 | 8,175 |
| Oil and gas | 2,299 | 1,355 | 58 | 3,712 | 2,117 | 1,424 | 60 | 3,601 | 2,391 | 1,214 | 55 | 3,660 |
| Mining | 1,142 | 173 | 834 | 2,149 | 1,065 | 191 | 507 | 1,763 | 993 | 167 | 554 | 1,714 |
| Forest products | 501 | 119 | - | 620 | 445 | 103 | - | 548 | 442 | 111 | - | 553 |
| Hardware and software | 1,016 | 3,319 | 410 | 4,745 | 964 | 3,228 | 369 | 4,561 | 940 | 3,056 | 412 | 4,408 |
| Telecommunications and cable | 1,878 | 1,090 | 249 | 3,217 | 1,115 | 1,403 | 221 | 2,739 | 1,066 | 1,348 | 141 | 2,555 |
| Publishing, printing and broadcasting | 213 | 271 | 57 | 541 | 211 | 251 | 99 | 561 | 211 | 259 | 85 | 555 |
| Transportation | 2,606 | 2,214 | 2,458 | 7,278 | 2,698 | 2,110 | 2,419 | 7,227 | 2,673 | 2,176 | 2,406 | 7,255 |
| Utilities | 6,988 | 4,711 | 4,868 | 16,567 | 6,791 | 3,913 | 4,561 | 15,265 | 5,583 | 3,870 | 4,159 | 13,612 |
| Education, health and social services | 3,956 | 5,139 | 53 | 9,148 | 3,921 | 4,988 | 58 | 8,967 | 3,828 | 4,932 | 48 | 8,808 |
| Governments | 1,829 | 211 | 1,978 | 4,018 | 2,270 | 178 | 2,279 | 4,727 | 2,074 | 302 | 2,304 | 4,680 |
| Stages 1 and 2 allowance for credit losses allocated to business and government loans ${ }^{(2)(3)}$ | (260) | (584) | (96) | (940) | (281) | (407) | (100) | (788) | (260) | (370) | (113) | (743) |
| Total net business and government loans, including acceptances | 108,173 | 76,787 | 21,806 | 206,766 | 105,698 | 73,443 | 22,169 | 201,310 | 104,010 | 73,757 | 21,255 | 199,022 |
| Total net loans and acceptances | 432,945 | 79,866 | 25,462 | 538,273 | 429,032 | 76,472 | 25,802 | 531,306 | 426,832 | 76,848 | 24,977 | 528,657 |

For footnotes, see page 23.

LOANS AND ACCEPTANCES, NET OF ALLOWANCE FOR CREDIT LOSSES (continued)

| (\$ millions) | Q3/22 |  |  |  | Q2/22 |  |  |  | Q1/22 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Canada | United States | Other countries | Total | Canada | United States | Other countries | Total | Canada | United States | Other countries | Total |
| Consumer loans ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential mortgages | 262,518 | 2,234 | 2,691 | 267,443 | 256,790 | 2,216 | 2,664 | 261,670 | 251,995 | 2,147 | 2,664 | 256,806 |
| Personal | 42,622 | 638 | 643 | 43,903 | 41,892 | 625 | 645 | 43,162 | 40,679 | 580 | 638 | 41,897 |
| Credit card | 14,832 | 27 | 132 | 14,991 | 14,229 | 23 | 131 | 14,383 | 10,357 | 26 | 129 | 10,512 |
| Total net consumer loans | 319,972 | 2,899 | 3,466 | 326,337 | 312,911 | 2,864 | 3,440 | 319,215 | 303,031 | 2,753 | 3,431 | 309,215 |
| Business and government loans ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-residential mortgages | 6,175 | - | 244 | 6,419 | 6,380 | - | 251 | 6,631 | 6,379 | 15 | 263 | 6,657 |
| Financial institutions | 12,148 | 20,694 | 6,729 | 39,571 | 12,106 | 18,574 | 6,143 | 36,823 | 12,716 | 16,534 | 5,365 | 34,615 |
| Retail and wholesale | 8,920 | 3,071 | 588 | 12,579 | 8,330 | 3,300 | 639 | 12,269 | 7,232 | 2,431 | 538 | 10,201 |
| Business services | 9,016 | 5,672 | 1,851 | 16,539 | 8,571 | 4,924 | 1,782 | 15,277 | 7,206 | 5,391 | 1,803 | 14,400 |
| Manufacturing - capital goods | 2,503 | 2,782 | 32 | 5,317 | 2,475 | 3,069 | 73 | 5,617 | 2,264 | 2,897 | 33 | 5,194 |
| Manufacturing - consumer goods | 4,763 | 1,539 | 115 | 6,417 | 4,444 | 1,424 | 121 | 5,989 | 3,813 | 1,340 | 104 | 5,257 |
| Real estate and construction | 29,044 | 20,541 | 1,289 | 50,874 | 27,846 | 19,900 | 1,345 | 49,091 | 26,915 | 19,429 | 1,202 | 47,546 |
| Agriculture | 7,750 | 132 | 33 | 7,915 | 8,127 | 162 | 36 | 8,325 | 7,669 | 186 | 34 | 7,889 |
| Oil and gas | 1,696 | 1,325 | 56 | 3,077 | 2,054 | 1,236 | 91 | 3,381 | 2,658 | 1,876 | 53 | 4,587 |
| Mining | 925 | 210 | 653 | 1,788 | 752 | 110 | 1,020 | 1,882 | 556 | 113 | 937 | 1,606 |
| Forest products | 401 | 126 | - | 527 | 389 | 102 | - | 491 | 393 | 137 | - | 530 |
| Hardware and software | 920 | 2,902 | 377 | 4,199 | 1,033 | 2,764 | 355 | 4,152 | 624 | 2,329 | 202 | 3,155 |
| Telecommunications and cable | 415 | 1,424 | 133 | 1,972 | 404 | 1,234 | 134 | 1,772 | 311 | 1,335 | 311 | 1,957 |
| Publishing, printing and broadcasting | 212 | 231 | 88 | 531 | 285 | 143 | 89 | 517 | 329 | 53 | 88 | 470 |
| Transportation | 2,755 | 2,007 | 2,625 | 7,387 | 2,573 | 1,827 | 2,778 | 7,178 | 2,614 | 1,629 | 2,668 | 6,911 |
| Utilities | 5,266 | 3,759 | 4,129 | 13,154 | 4,313 | 4,050 | 4,128 | 12,491 | 4,266 | 4,216 | 3,513 | 11,995 |
| Education, health and social services | 3,817 | 4,616 | 44 | 8,477 | 3,787 | 4,332 | 22 | 8,141 | 3,688 | 4,361 | 26 | 8,075 |
| Governments | 1,857 | 269 | 2,033 | 4,159 | 1,891 | 198 | 1,718 | 3,807 | 1,770 | 200 | 1,780 | 3,750 |
| Stages 1 and 2 allowance for credit losses allocated to business and government loans ${ }^{(2)(3)}$ | (242) | (292) | (110) | (644) | (234) | (278) | (107) | (619) | (230) | (265) | (128) | (623) |
| Total net business and government loans, including acceptances | 98,341 | 71,008 | 20,909 | 190,258 | 95,526 | 67,071 | 20,618 | 183,215 | 91,173 | 64,207 | 18,792 | 174,172 |
| Total net loans and acceptances | 418,313 | 73,907 | 24,375 | 516,595 | 408,437 | 69,935 | 24,058 | 502,430 | 394,204 | 66,960 | 22,223 | 483,387 |

For footnotes, see page 23.

## GROSS IMPAIRED LOANS

(\$ millions)

| Gross Impaired Loans (GIL) by portfolio: Consumer | 893 | 787 | 664 | 673 | 663 | 596 | 585 | 586 | 640 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Residential mortgages |  |  |  |  |  |  |  |  |  |
| Personal | 265 | 247 | 241 | 246 | 237 | 227 | 203 | 189 | 174 |
| Total GIL - consumer | 1,158 | 1,034 | 905 | 919 | 900 | 823 | 788 | 775 | 814 |
| Business and government |  |  |  |  |  |  |  |  |  |
| Non-residential mortgages | 26 | 24 | 21 | 24 | 25 | 24 | 18 | 18 | 15 |
| Financial institutions | 82 | 91 | 99 | 40 | 40 | 41 | 39 | 35 | 82 |
| Retail and wholesale | 136 | 309 | 300 | 271 | 172 | 181 | 168 | 170 | 161 |
| Business services | 159 | 132 | 129 | 143 | 130 | 112 | 119 | 117 | 154 |
| Manufacturing - capital goods | 40 | 23 | 3 | 45 | 45 | 63 | 74 | 80 | 98 |
| Manufacturing - consumer goods | 60 | 57 | 40 | 72 | 60 | 33 | 19 | 18 | 21 |
| Real estate and construction | 1,125 | 1,096 | 874 | 583 | 327 | 235 | 262 | 353 | 312 |
| Agriculture | 35 | 29 | 30 | 21 | 22 | 11 | 10 | 11 | 12 |
| Oil and gas | 8 | 10 | 10 | 10 | 22 | 33 | 31 | 78 | 54 |
| Forest products | 2 | 2 | 2 | 17 | 23 | 2 | 2 | 2 | 2 |
| Hardware and software | 37 | 40 | 45 | 43 | 38 | 20 | 8 | 9 | 10 |
| Publishing, printing and broadcasting | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Transportation | 10 | 21 | 30 | 11 | 5 | 5 | 7 | 7 | 7 |
| Utilities | - | - | - | - | - | 28 | 27 | 28 | 87 |
| Education, health and social services | 118 | 120 | 127 | 128 | 132 | 131 | 128 | 72 | 70 |
| Total GIL - business and government | 1,839 | 1,956 | 1,711 | 1,409 | 1,042 | 920 | 913 | 999 | 1,086 |
| Total GIL | 2,997 | 2,990 | 2,616 | 2,328 | 1,942 | 1,743 | 1,701 | 1,774 | 1,900 |
| GIL by geography ${ }^{(1)}$ : Consumer |  |  |  |  |  |  |  |  |  |
| Canada | 891 | 764 | 642 | 615 | 592 | 510 | 495 | 485 | 526 |
| United States | 31 | 33 | 31 | 32 | 33 | 37 | 36 | 30 | 20 |
| Other countries | 236 | 237 | 232 | 272 | 275 | 276 | 257 | 260 | 268 |
|  | 1,158 | 1,034 | 905 | 919 | 900 | 823 | 788 | 775 | 814 |
| Business and government |  |  |  |  |  |  |  |  | 471 |
| United States | 1,271 | 1,284 | 1,037 | 727 | 420 | 323 | 345 | 491 | 499 |
| Other countries | 109 | 118 | 118 | 136 | 138 | 119 | 117 | 113 | 116 |
|  | 1,839 | 1,956 | 1,711 | 1,409 | 1,042 | 920 | 913 | 999 | 1,086 |
| Total GIL | 2,997 | 2,990 | 2,616 | 2,328 | 1,942 | 1,743 | 1,701 | 1,774 | 1,900 |


| Q1/24 | $\mathrm{Q} 4 / 23$ | $\mathrm{Q} 3 / 23$ | $\mathrm{Q} 2 / 23$ | $\mathrm{Q} 1 / 23$ | $\mathrm{Q} 4 / 22$ | $\mathrm{Q} 3 / 22$ | $\mathrm{Q} 2 / 22$ | $\mathrm{Q} 1 / 22$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

[^1]
## ALLOWANCE FOR CREDIT LOSSES

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allowance for credit losses by portfolio: Consumer |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Residential mortgages | 250 | 224 | 200 | 196 | 170 | 167 | 159 | 176 | 163 |
| Personal | 187 | 181 | 173 | 167 | 157 | 146 | 128 | 128 | 113 |
| Total allowance for credit losses - impaired consumer loans | 437 | 405 | 373 | 363 | 327 | 313 | 287 | 304 | 276 |
| Business and government |  |  |  |  |  |  |  |  |  |
| Non-residential mortgages | 7 | 6 | 7 | 7 | 7 | 8 | 6 | 5 | 4 |
| Financial institutions | 16 | 19 | 5 | 1 | 2 | 1 | 1 | 1 | 26 |
| Retail and wholesale | 61 | 199 | 194 | 177 | 156 | 147 | 144 | 142 | 140 |
| Business services | 91 | 66 | 86 | 86 | 69 | 65 | 61 | 64 | 83 |
| Manufacturing - capital goods | 3 | 2 | 2 | 7 | 7 | 1 | 3 | 5 | 31 |
| Manufacturing - consumer goods | 11 | 11 | 11 | 15 | 16 | 9 | 10 | 10 | 12 |
| Real estate and construction | 347 | 266 | 223 | 133 | 53 | 36 | 58 | 74 | 85 |
| Agriculture | 16 | 12 | 12 | 12 | 13 | 7 | 7 | 7 | 7 |
| Oil and gas | 8 | 8 | 7 | 7 | 10 | 17 | 6 | 19 | 23 |
| Forest products | 2 | 2 | 2 | 2 | 5 | 2 | 2 | 2 | 2 |
| Hardware and software | 10 | 12 | 9 | 13 | 24 | 7 | 4 | 3 | 4 |
| Publishing, printing and broadcasting | - | - | - | - | - | - | - | - | - |
| Transportation | 2 | 3 | 10 | 3 | 3 | 3 | 5 | 4 | 4 |
| Utilities | - | - | - | - | - | 9 | 17 | 17 | 75 |
| Education, health and social services | 62 | 61 | 59 | 51 | 45 | 39 | 32 | 24 | 24 |
| Total allowance for credit losses - impaired business and government loans | 636 | 667 | 627 | 514 | 410 | 351 | 356 | 377 | 520 |
| Total allowance for credit losses - impaired loans | 1,073 | 1,072 | 1,000 | 877 | 737 | 664 | 643 | 681 | 796 |
| Stage 1 and 2 allowance for credit losses |  |  |  |  |  |  |  |  |  |
| Consumer loans | 1,843 | 1,753 | 1,725 | 1,580 | 1,634 | 1,666 | 1,536 | 1,523 | 1,419 |
| Business and government loans | 1,104 | 1,077 | 990 | 940 | 788 | 743 | 644 | 619 | 623 |
| Total stage 1 and 2 allowance for credit losses | 2,947 | 2,830 | 2,715 | 2,520 | 2,422 | 2,409 | 2,180 | 2,142 | 2,042 |
| Undrawn credit facilities and other off-balance sheet exposures ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |
| Stage 1 and 2 allowance for credit losses - undrawn credit facilities and other off-balance sheet exposures | 161 | 215 | 220 | 183 | 211 | 203 | 179 | 132 | 119 |
| Stage 3 allowance for credit losses - undrawn credit facilities and other off-balance sheet exposures | 1 | - | 1 | 1 | 1 | - | - | - | 1 |
| Total allowance for credit losses on undrawn credit facilities and other off-balance sheet exposures | 162 | 215 | 221 | 184 | 212 | 203 | 179 | 132 | 120 |
| Total allowance for credit losses | 4,182 | 4,117 | 3,936 | 3,581 | 3,371 | 3,276 | 3,002 | 2,955 | 2,958 |

(1) Included in Other liabilities on the consolidated balance sheet.

## ALLOWANCE FOR CREDIT LOSSES (continued)

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Stage 3 allowance for credit losses <br> By geography ${ }^{(1)}$ : <br> Consumer loans <br> Canada | 294 | 260 | 228 | 192 | 164 | 149 | 135 | 140 | 117 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| United States | 12 | 12 | 11 | 9 | 8 | 11 | 11 | 8 | 6 |
| Other countries | 131 | 133 | 134 | 162 | 155 | 153 | 141 | 156 | 153 |
|  | 437 | 405 | 373 | 363 | 327 | 313 | 287 | 304 | 276 |
| Business and government loans Canada | 222 | 341 | 332 | 301 | 267 | 251 | 246 | 249 | 326 |
| United States | 363 | 270 | 232 | 146 | 76 | 38 | 53 | 69 | 131 |
| Other countries | 51 | 56 | 63 | 67 | 67 | 62 | 57 | 59 | 63 |
|  | 636 | 667 | 627 | 514 | 410 | 351 | 356 | 377 | 520 |
|  | 1,073 | 1,072 | 1,000 | 877 | 737 | 664 | 643 | 681 | 796 |
|  |  |  |  |  |  |  |  |  |  |
| Stage 3 allowance for credit losses By portfolio: |  |  |  |  |  |  |  |  |  |
| Consumer loans | 437 | 405 | 373 | 363 | 327 | 313 | 287 | 304 | 276 |
| Business and government loans | 636 | 667 | 627 | 514 | 410 | 351 | 356 | 377 | 520 |
|  | 1,073 | 1,072 | 1,000 | 877 | 737 | 664 | 643 | 681 | 796 |
| Undrawn credit facilities and other off-balance sheet exposures ${ }^{(2)}$ | 1 | - | 1 | 1 | 1 | - | - | - | 1 |
|  | 1,074 | 1,072 | 1,001 | 878 | 738 | 664 | 643 | 681 | 797 |
|  |  |  |  |  |  |  |  |  |  |
| Stage 1 and 2 allowance for credit losses <br> By geography ${ }^{(3)}$ : <br> Consumer loans |  |  |  |  |  |  |  |  |  |
| Canada | 1,776 | 1,683 | 1,660 | 1,519 | 1,570 | 1,600 | 1,467 | 1,450 | 1,341 |
| United States | 4 | 3 | 3 | 2 | 3 | 3 | 7 | 4 | 2 |
| Other countries | 63 | 67 | 62 | 59 | 61 | 63 | 62 | 69 | 76 |
|  | 1,843 | 1,753 | 1,725 | 1,580 | 1,634 | 1,666 | 1,536 | 1,523 | 1,419 |
| Business and government loans Canada | 272 | 280 | 266 | 260 | 281 | 260 | 242 | 234 | 230 |
| United States | 765 | 717 | 643 | 584 | 407 | 370 | 292 | 278 | 265 |
| Other countries | 67 | 80 | 81 | 96 | 100 | 113 | 110 | 107 | 128 |
|  | 1,104 | 1,077 | 990 | 940 | 788 | 743 | 644 | 619 | 623 |
|  | 2,947 | 2,830 | 2,715 | 2,520 | 2,422 | 2,409 | 2,180 | 2,142 | 2,042 |
| Stage 1 and 2 allowance for credit losses By portfolio: |  |  |  |  |  |  |  |  |  |
| Consumer loans | 1,843 | 1,753 | 1,725 | 1,580 | 1,634 | 1,666 | 1,536 | 1,523 | 1,419 |
| Business and government loans | 1,104 | 1,077 | 990 | 940 | 788 | 743 | 644 | 619 | 623 |
|  | 2,947 | 2,830 | 2,715 | 2,520 | 2,422 | 2,409 | 2,180 | 2,142 | 2,042 |
| Undrawn credit facilities and other off-balance sheet exposures ${ }^{(2)}$ | 161 | 215 | 220 | 183 | 211 | 203 | 179 | 132 | 119 |
|  | 3,108 | 3,045 | 2,935 | 2,703 | 2,633 | 2,612 | 2,359 | 2,274 | 2,161 |

(1) Classification by country is primarily based on domicile of debtor or customer
(2) Included in Other liabilities on the consolidated balance sheet.
(3) Stage 1 and 2 allowances are primarily allocated based on the geographic location where they are recorded

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Net impaired loans by portfolio: Consumer |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Residential mortgages | 643 | 563 | 464 | 477 | 493 | 429 | 426 | 410 | 477 |
| Personal | 78 | 66 | 68 | 79 | 80 | 81 | 75 | 61 | 61 |
| Total net impaired loans - consumer | 721 | 629 | 532 | 556 | 573 | 510 | 501 | 471 | 538 |
| Business and government |  |  |  |  |  |  |  |  |  |
| Non-residential mortgages | 19 | 18 | 14 | 17 | 18 | 16 | 12 | 13 | 11 |
| Financial institutions | 66 | 72 | 94 | 39 | 38 | 40 | 38 | 34 | 56 |
| Retail and wholesale | 75 | 110 | 106 | 94 | 16 | 34 | 24 | 28 | 21 |
| Business services | 68 | 66 | 43 | 57 | 61 | 47 | 58 | 53 | 71 |
| Manufacturing - capital goods | 37 | 21 | 1 | 38 | 38 | 62 | 71 | 75 | 67 |
| Manufacturing - consumer goods | 49 | 46 | 29 | 57 | 44 | 24 | 9 | 8 | 9 |
| Real estate and construction | 778 | 830 | 651 | 450 | 274 | 199 | 204 | 279 | 227 |
| Agriculture | 19 | 17 | 18 | 9 | 9 | 4 | 3 | 4 | 5 |
| Oil and gas | - | 2 | 3 | 3 | 12 | 16 | 25 | 59 | 31 |
| Forest products | - | - | - | 15 | 18 | - | - | - | - |
| Hardware and software | 27 | 28 | 36 | 30 | 14 | 13 | 4 | 6 | 6 |
| Publishing, printing and broadcasting | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Transportation | 8 | 18 | 20 | 8 | 2 | 2 | 2 | 3 | 3 |
| Utilities | - | - | - | - | - | 19 | 10 | 11 | 12 |
| Education, health and social services | 56 | 59 | 68 | 77 | 87 | 92 | 96 | 48 | 46 |
| Total net impaired loans - business and government | 1,203 | 1,289 | 1,084 | 895 | 632 | 569 | 557 | 622 | 566 |
| Total net impaired loans | 1,924 | 1,918 | 1,616 | 1,451 | 1,205 | 1,079 | 1,058 | 1,093 | 1,104 |
| Net impaired loans by geography ${ }^{(2)}$ : Consumer |  |  |  |  |  |  |  |  |  |
| Canada | 597 | 504 | 414 | 423 | 428 | 361 | 360 | 345 | 409 |
| United States | 19 | 21 | 20 | 23 | 25 | 26 | 25 | 22 | 14 |
| Other countries | 105 | 104 | 98 | 110 | 120 | 123 | 116 | 104 | 115 |
|  | 721 | 629 | 532 | 556 | 573 | 510 | 501 | 471 | 538 |
| Business and government |  |  |  |  |  |  |  |  |  |
| Canada | 237 | 213 | 224 | 245 | 217 | 227 | 205 | 146 | 145 |
| United States | 908 | 1,014 | 805 | 581 | 344 | 285 | 292 | 422 | 368 |
| Other countries | 58 | 62 | 55 | 69 | 71 | 57 | 60 | 54 | 53 |
|  | 1,203 | 1,289 | 1,084 | 895 | 632 | 569 | 557 | 622 | 566 |
| Total net impaired loans | 1,924 | 1,918 | 1,616 | 1,451 | 1,205 | 1,079 | 1,058 | 1,093 | 1,104 |

(1) Net impaired loans are GILs net of stage 3 allowance for credit losses.
(2) Classification by country is primarily based on domicile of debtor or customer

CHANGES IN GROSS IMPAIRED LOANS
(\$ millions)

| GIL at beginning of period Consumer | 1,034 | 905 | 919 | 900 | 823 | 788 | 775 | 814 | 800 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Business and government | 1,956 | 1,711 | 1,409 | 1,042 | 920 | 913 | 999 | 1,086 | 1,033 |
|  | 2,990 | 2,616 | 2,328 | 1,942 | 1,743 | 1,701 | 1,774 | 1,900 | 1,833 |
| Classified as impaired during the period Consumer ${ }^{(1)}$ | 633 | 582 | 501 | 481 | 489 | 394 | 386 | 343 | 333 |
| Business and government | 456 | 509 | 573 | 528 | 232 | 91 | 151 | 140 | 109 |
|  | 1,089 | 1,091 | 1,074 | 1,009 | 721 | 485 | 537 | 483 | 442 |
| Transferred to performing during the period Consumer | (88) | (82) | (95) | (137) | (91) | (80) | (64) | (75) | (75) |
| Business and government | (78) | (15) | (15) | (24) | (47) | (30) | (41) | (9) | (20) |
|  | (166) | (97) | (110) | (161) | (138) | (110) | (105) | (84) | (95) |
| Net repayments ${ }^{(2)}$ Consumer | (124) | (113) | (125) | (79) | (92) | (106) | (107) | (131) | (104) |
| Business and government | (226) | (127) | (153) | (108) | (41) | (9) | (153) | (39) | (42) |
|  | (350) | (240) | (278) | (187) | (133) | (115) | (260) | (170) | (146) |
| Amounts written-off Consumer ${ }^{(1)}$ | (289) | (272) | (285) | (254) | (222) | (191) | (201) | (179) | (147) |
| Business and government | (222) | (188) | (80) | (37) | (11) | (75) | (41) | (186) | (10) |
|  | (511) | (460) | (365) | (291) | (233) | (266) | (242) | (365) | (157) |
| Foreign exchange and other Consumer | (8) | 14 | (10) | 8 | (7) | 18 | (1) | 3 | 7 |
| Business and government | (47) | 66 | (23) | 8 | (11) | 30 | (2) | 7 | 16 |
|  | (55) | 80 | (33) | 16 | (18) | 48 | (3) | 10 | 23 |
| GIL at end of period Consumer | 1,158 | 1,034 | 905 | 919 | 900 | 823 | 788 | 775 | 814 |
| Business and government | 1,839 | 1,956 | 1,711 | 1,409 | 1,042 | 920 | 913 | 999 | 1,086 |
|  | 2,997 | 2,990 | 2,616 | 2,328 | 1,942 | 1,743 | 1,701 | 1,774 | 1,900 |


|  |  |
| ---: | ---: |
| 823 | 800 |
| 920 | 1,033 |
| 1,743 | 1,833 |
| 2,053 | 1,456 |
| 1,842 | 491 |
| 3,895 | 1,947 |
| $(405)$ | $(294)$ |
| $(101)$ | $(100)$ |
| $(506)$ | $(394)$ |
| $(409)$ | $(448)$ |
| $(429)$ | $(243)$ |
| $(838)$ | $(691)$ |
| $(1,033)$ | $(718)$ |
| $(316)$ | $(312)$ |
| $(1,349)$ | $(1,030)$ |
| 5 | 27 |
| 40 | 51 |
| 45 | 78 |
|  |  |
| 1,034 | 823 |
| 1,956 | 920 |
| 2,990 | 1,743 |

[^2]
## CHANGES IN ALLOWANCE FOR CREDIT LOSSES

| (\$ millions) | Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 | $\begin{array}{r} \hline 2023 \\ 12 \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} \hline 2022 \\ 12 \mathrm{M} \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance at beginning of period | 4,117 | 3,936 | 3,581 | 3,371 | 3,276 | 3,002 | 2,955 | 2,958 | 2,970 | 3,276 | 2,970 |
| Write-offs | (511) | (460) | (365) | (291) | (233) | (266) | (242) | (365) | (157) | $(1,349)$ | $(1,030)$ |
| Recoveries | 66 | 46 | 47 | 62 | 58 | 50 | 54 | 59 | 55 | 213 | 218 |
| Provision for (reversal of) credit losses | 585 | 541 | 736 | 438 | 295 | 436 | 243 | 303 | 75 | 2,010 | 1,057 |
| Interest income on impaired loans | (30) | (26) | (21) | (12) | (10) | (10) | (8) | (9) | (8) | (69) | (35) |
| Foreign exchange and other | (45) | 80 | (42) | 13 | (15) | 64 | - | 9 | 23 | 36 | 96 |
| Total allowance at end of period ${ }^{(1)}$ | 4,182 | 4,117 | 3,936 | 3,581 | 3,371 | 3,276 | 3,002 | 2,955 | 2,958 | 4,117 | 3,276 |
| Stage $1^{(1)}$ | 716 | 739 | 730 | 755 | 650 | 688 | 577 | 671 | 616 | 739 | 688 |
| Stage $2^{(1)}$ | 2,392 | 2,306 | 2,205 | 1,948 | 1,983 | 1,924 | 1,782 | 1,603 | 1,545 | 2,306 | 1,924 |
| Stage $3^{(1)}$ | 1,074 | 1,072 | 1,001 | 878 | 738 | 664 | 643 | 681 | 797 | 1,072 | 664 |
| Total allowance for credit losses | 4,182 | 4,117 | 3,936 | 3,581 | 3,371 | 3,276 | 3,002 | 2,955 | 2,958 | 4,117 | 3,276 |

 liabilities on the consolidated balance sheet.

## PROVISION FOR CREDIT LOSSES

(\$ millions)

| Provision for (reversal of) credit losses - impaired loans, by portfolio: Consumer |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Residential mortgages | 33 | 27 | 33 | 33 | 11 | 12 | 4 | 35 | 10 | 104 | 61 |
| Credit card | 133 | 117 | 117 | 113 | 105 | 87 | 76 | 69 | 51 | 452 | 283 |
| Personal | 119 | 116 | 114 | 93 | 79 | 68 | 65 | 59 | 49 | 402 | 241 |
| Total provision for credit losses - impaired loans, consumer ${ }^{(1)}$ | 285 | 260 | 264 | 239 | 195 | 167 | 145 | 163 | 110 | 958 | 585 |
| Business and government |  |  |  |  |  |  |  |  |  |  |  |
| Non-residential mortgages | 2 | - | - | - | (1) | 1 | 2 | - | 2 | (1) | 5 |
| Financial institutions | (3) | 12 | 4 | - | - | 1 | 1 | 8 | 8 | 16 | 18 |
| Retail and wholesale | (2) | 5 | 24 | 25 | 3 | 7 | - | 2 | (1) | 57 | 8 |
| Business services | 45 | 18 | 20 | 15 | 15 | 15 | 16 | 5 | 2 | 68 | 38 |
| Manufacturing - capital goods | 1 | - | - | (1) | 4 | 1 | (1) | - | 24 | 3 | 24 |
| Manufacturing - consumer goods | 1 | (1) | (4) | (1) | 8 | (5) | 6 | (4) | (6) | 2 | (2) |
| Real estate and construction | 159 | 170 | 152 | 89 | 17 | 18 | - | 27 | (6) | 428 | 39 |
| Agriculture | 4 | - | - | - | 6 | - | - | - | - | 6 | - |
| Oil and gas | - | 1 | - | 4 | (2) | 10 | (17) | (4) | (10) | 3 | (21) |
| Forest products | - | - | (1) | (2) | 3 | - | - | - | - | - | - |
| Hardware and software | - | 8 | 2 | 6 | 19 | 2 | - | - | - | 35 | 2 |
| Transportation | (1) | 4 | 8 | - | - | 3 | (2) | - | - | 12 | 1 |
| Utilities | - | - | - | (2) | (14) | (8) | - | (1) | (4) | (16) | (13) |
| Education, health and social services | 1 | 1 | 9 | 7 | 6 | 7 | 6 | - | - | 23 | 13 |
| Total provision for credit losses - impaired loans, business and government ${ }^{(1)}$ | 207 | 218 | 214 | 140 | 64 | 52 | 11 | 33 | 16 | 636 | 112 |
| Total provision for credit losses - impaired loans | 492 | 478 | 478 | 379 | 259 | 219 | 156 | 196 | 126 | 1,594 | 697 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |
| Canada | 281 | 259 | 249 | 232 | 189 | 156 | 135 | 142 | 100 | 929 | 533 |
| United States | - | 1 | 2 | - | (1) | (1) | 4 | 1 | (1) | 2 | 3 |
| Other countries | 4 | - | 13 | 7 | 7 | 12 | 6 | 20 | 11 | 27 | 49 |
|  | 285 | 260 | 264 | 239 | 195 | 167 | 145 | 163 | 110 | 958 | 585 |
| Business and government Canada | 26 | 15 | 40 | 36 |  | 13 |  |  |  | 105 |  |
| United States | 189 | 207 | 171 | 100 | 42 | 34 | 14 | 34 | 30 | 520 | 112 |
| Other countries | (8) | (4) | 3 | 4 | 8 | 5 | 4 | - | 1 | 11 | 10 |
|  | 207 | 218 | 214 | 140 | 64 | 52 | 11 | 33 | 16 | 636 | 112 |
| Total provision for credit losses - impaired loans, by geography | 492 | 478 | 478 | 379 | 259 | 219 | 156 | 196 | 126 | 1,594 | 697 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Provision for (reversal of) credit losses - stages 1 and 2 Consumer | 50 | 22 | 192 | (78) | (34) | 116 | 67 | 120 | 5 | 102 | 308 |
| Business and government | 43 | 41 | 66 | 137 | 70 | 101 | 20 | (13) | (56) | 314 | 52 |
| Total provision for (reversal of) credit losses - stages 1 and 2 | 93 | 63 | 258 | 59 | 36 | 217 | 87 | 107 | (51) | 416 | 360 |
| Total provision for (reversal of) credit losses | 585 | 541 | 736 | 438 | 295 | 436 | 243 | 303 | 75 | 2,010 | 1,057 |

(1) Includes provision for (reversal of) credit losses on impaired personal loans, scored small business loans, mortgages and net credit card write-offs.
(2) Classification by country is primarily based on domicile of debtor or customer

## NET WRITE-OFFS ${ }^{(1)}$

## (\$ millions)



| 2023 | 2022 |
| ---: | ---: |
| 12 M | 12 M |


| Net write-offs by portfolio: |
| :--- |
| Consumer |
| Residential mortgages |
| Personal |
| Credit card |
| Net write-offs on consumer loans |
| Business and government |
| Non-residential mortgages |
| Financial institutions |
| Retail and wholesale |
| Business services |
| Manufacturing - capital goods |
| Manufacturing - consumer goods |
| Real estate and construction |
| Agriculture |
| Oil and gas |
| Hardware and software |
| Transportation |
| Utilities |
| Education, health and social services |
| Net write-offs on business and government loans |
| Total net write-offs |
| Net write-offs by geography ${ }^{(2)}$ : |
| Consumer |
| Canada |
| United States |
| Other countries |
| Business and government |
| Canada |
| United States |
| Other countries |

## Total net write-offs

|  |  |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 241 | 225 | 207 | 198 | 173 | 142 | 137 | 116 | 97 |
| - | - | - | - | - | - | - | - | - |
| - | 5 | 34 | 2 | $(1)$ | 5 | 20 | 16 | - |
| $\mathbf{2 4 1}$ | 230 | 241 | 200 | 172 | 147 | 157 | 132 | 97 |
| $\mathbf{1 4 1}$ | 6 | $(1)$ | 3 | 1 | 3 | 2 | 75 | 1 |
| $\mathbf{6 8}$ | 172 | 73 | 26 | 1 | 60 | 28 | 95 | 2 |
| $\mathbf{5})$ | 6 | 5 | - | 1 | 6 | 1 | 4 | 2 |
| $\mathbf{2 0 4}$ | 184 | 77 | 29 | 3 | 69 | 31 | 174 | 5 |
| $\mathbf{4 4 5}$ | 414 | 318 | 229 | 175 | 216 | 188 | 306 | 102 |


|  |  |
| ---: | ---: |
| 803 | 492 |
| - | - |
| 40 | 41 |
| 843 | 533 |
|  |  |
| 9 | 81 |
| 272 | 185 |
| 12 | 13 |
| 293 | 279 |
| 1,136 | 812 |

(1) Net write-offs consist of write-offs net of recoveries.
(2) Classification by country is primarily based on domicile of debtor or custome

| Q1/24 | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| Diversification ratios <br> Gross loans and acceptances |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Consumer | 62\% | 62\% | 62\% | 62\% | 62\% | 62\% | 63\% | 64\% | 64\% |
| Business and government | 38\% | 38\% | 38\% | 38\% | 38\% | 38\% | 37\% | 36\% | 36\% |
| Canada | 81\% | 81\% | 82\% | 80\% | 81\% | 80\% | 81\% | 81\% | 81\% |
| United States | 14\% | 15\% | 14\% | 15\% | 14\% | 15\% | 14\% | 14\% | 14\% |
| Other countries | 5\% | 4\% | 4\% | 5\% | 5\% | 5\% | 5\% | 5\% | 5\% |
| Coverage ratios |  |  |  |  |  |  |  |  |  |
| Allowance for credit losses to GIL and acceptances - segmented and total |  |  |  |  |  |  |  |  |  |
| Consumer | 38\% | 39\% | 41\% | 39\% | 36\% | 38\% | 36\% | 39\% | 34\% |
| Business and government | 35\% | 34\% | 37\% | 36\% | 39\% | 38\% | 39\% | 38\% | 48\% |
| Total | 36\% | 36\% | 38\% | 38\% | 38\% | 38\% | 38\% | 38\% | 42\% |
| Condition ratios |  |  |  |  |  |  |  |  |  |
| Gross impaired loans-to-gross loans and acceptances | 0.55\% | 0.55\% | 0.48\% | 0.43\% | 0.36\% | 0.33\% | 0.33\% | 0.35\% | 0.39\% |
| Net impaired loans and acceptances-to-net loans and acceptances | 0.36\% | 0.36\% | 0.30\% | 0.27\% | 0.23\% | 0.20\% | 0.20\% | 0.22\% | 0.23\% |
| Segmented net impaired loans-to-segmented net loans and acceptances |  |  |  |  |  |  |  |  |  |
| Consumer | 0.21\% | 0.19\% | 0.16\% | 0.17\% | 0.17\% | 0.15\% | 0.15\% | 0.15\% | 0.17\% |
| Business and government | 0.59\% | 0.63\% | 0.53\% | 0.43\% | 0.31\% | 0.29\% | 0.29\% | 0.34\% | 0.32\% |
| Canada | 0.19\% | 0.16\% | 0.15\% | 0.15\% | 0.15\% | 0.14\% | 0.14\% | 0.12\% | 0.14\% |
| United States | 1.20\% | 1.31\% | 1.06\% | 0.76\% | 0.48\% | 0.40\% | 0.43\% | 0.63\% | 0.57\% |
| Other countries | 0.66\% | 0.70\% | 0.65\% | 0.70\% | 0.74\% | 0.72\% | 0.72\% | 0.66\% | 0.76\% |

OUTSTANDING DERIVATIVE CONTRACTS - NOTIONAL AMOUNTS

| (\$ millions) | Q1/24 |  |  |  |  |  | Q4/23 | Q3/23 | Q2/23 | Q1/23 | Q4/22 | Q3/22 | Q2/22 | Q1/22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Residual term to contractual maturity |  |  | Total notional | Analyzed by use |  | Total netiona amount |  |  |  |  |  |  |  |
|  | Less than | 1-5 | Over |  |  |  |  |  |  |  |  |  |  |  |
|  | 1 year | years | 5 years | amount | Trading | ALM |  |  |  |  |  |  |  |  |
| Interest rate derivatives |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Over-the-counter |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forward rate agreements | 8,496 | 1,012 | - | 9,508 | 8,768 | 740 | 10,048 | 10,585 | 10,528 | 10,826 | 11,326 | 10,791 | 11,300 | 12,860 |
| Centrally cleared forward rate agreements | 62,230 | 7,884 | - | 70,114 | 70,114 | - | 88,710 | 100,346 | 124,979 | 131,545 | 111,616 | 87,036 | 56,431 | 63,271 |
| Swap contracts | 46,790 | 145,018 | 87,417 | 279,225 | 262,471 | 16,754 | 281,037 | 281,024 | 291,167 | 277,821 | 268,025 | 273,550 | 270,766 | 265,653 |
| Centrally cleared swap contracts | 1,630,753 | 2,529,473 | 1,074,029 | 5,234,255 | 4,453,177 | 781,078 | 5,131,250 | 5,200,907 | 5,015,744 | 4,503,581 | 4,526,711 | 4,849,797 | 4,599,317 | 4,096,427 |
| Purchased options | 13,628 | 9,843 | 590 | 24,061 | 23,296 | 765 | 30,770 | 27,379 | 27,579 | 27,183 | 20,450 | 24,115 | 21,110 | 16,791 |
| Written options | 15,020 | 8,216 | 786 | 24,022 | 23,919 | 103 | 29,093 | 24,570 | 24,545 | 23,908 | 17,029 | 21,842 | 17,836 | 15,162 |
|  | 1,776,917 | 2,701,446 | 1,162,822 | 5,641,185 | 4,841,745 | 799,440 | 5,570,908 | 5,644,811 | 5,494,542 | 4,974,864 | 4,955,157 | 5,267,131 | 4,976,760 | 4,470,164 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Futures contracts | 28,453 | 1,789 | - | 30,242 | 30,228 | 14 | 43,630 | 59,100 | 79,152 | 110,133 | 109,515 | 140,521 | 151,871 | 142,692 |
| Purchased options | 1,535 | - | - | 1,535 | 1,535 | - | 1,502 | 1,375 | 7 | 8 | 6 | - | 19 | 5,250 |
| Written options | 35 | - | - | 35 | 35 | - | 2 | 1,125 | 7 | 8 | 1,006 | 4,950 | 7,069 | 9,250 |
|  | 30,023 | 1,789 | - | 31,812 | 31,798 | 14 | 45,134 | 61,600 | 79,166 | 110,149 | 110,527 | 145,471 | 158,959 | 157,192 |
| Total interest rate derivatives | 1,806,940 | 2,703,235 | 1,162,822 | 5,672,997 | 4,873,543 | 799,454 | 5,616,042 | 5,706,411 | 5,573,708 | 5,085,013 | 5,065,684 | 5,412,602 | 5,135,719 | 4,627,356 |
| Foreign exchange derivatives |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Over-the-counter |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Forward contracts | 728,512 | 23,029 | 703 | 752,244 | 744,823 | 7,421 | 644,543 | 650,016 | 686,000 | 672,872 | 727,077 | 671,404 | 768,416 | 681,725 |
| Swap contracts | 164,171 | 267,749 | 159,486 | 591,406 | 519,518 | 71,888 | 590,789 | 600,620 | 584,262 | 568,900 | 569,187 | 551,574 | 554,707 | 547,307 |
| Purchased options | 36,331 | 2,215 | 21 | 38,567 | 38,554 | 13 | 35,026 | 20,651 | 22,551 | 23,900 | 25,735 | 22,075 | 22,336 | 21,844 |
| Written options | 49,057 | 2,059 | - | 51,116 | 50,458 | 658 | 43,053 | 31,694 | 31,013 | 32,734 | 29,804 | 28,761 | 30,053 | 25,875 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Futures contracts | 134 | - | - | 134 | 134 | - | 64 | 60 | 74 | 66 | 42 | 6 | 10 | 8 |
| Purchased options | 104 | - | - | 104 | 104 | - | 185 | 21 | - | - | - | - | - | - |
| Written options | 356 | - | - | 356 | 356 | - | 289 | 40 | - | - | - | - | - | - |
|  | 594 | - | - | 594 | 594 | - | 538 | 121 | 74 | 66 | 42 | 6 | 10 | 8 |
| Total foreign exchange derivatives | 978,665 | 295,052 | 160,210 | 1,433,927 | 1,353,947 | 79,980 | 1,313,949 | 1,303,102 | 1,323,900 | 1,298,472 | 1,351,845 | 1,273,820 | 1,375,522 | 1,276,759 |
| Credit derivatives |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Over-the-counter |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit default swap contracts - protection purchased | 1,917 | 735 | 191 | 2,843 | 2,825 | 18 | 1,873 | 2,988 | 1,678 | 2,050 | 2,214 | 2,454 | 1,905 | 2,348 |
| Centrally cleared credit default swap contracts - protection purchased | 55 | 1,759 | . | 1,814 | 1,814 | . | 748 | 794 | 1,462 | 1,655 | 1,855 | 2,064 | 965 | 1,968 |
|  | 514 | 697 | 123 | 1,334 | 1,334 | - | 1,736 | 1,049 | 601 | 1,270 | 1,029 | 619 | 589 | 1,119 |
| Centrally cleared credit default swap contracts - protection sold | 40 | 1,473 | 3 | 1,516 | 1,516 | . | 1,263 | 1,212 | 709 | 847 | 698 | 653 | 399 | 419 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Over-the-counter | 92,745 | 50,589 | 997 | 144,331 | 142,731 | 1,600 | 167,919 | 144,477 | 125,597 | 125,838 | 120,899 | 109,320 | 92,458 | 91,242 |
| Exchange-traded | 79,201 | 16,371 | - | 95,572 | 95,572 | - | 121,614 | 133,222 | 131,725 | 120,724 | 109,486 | 113,462 | 108,352 | 100,054 |
| Total equity derivatives | 171,946 | 66,960 | 997 | 239,903 | 238,303 | 1,600 | 289,533 | 277,699 | 257,322 | 246,562 | 230,385 | 222,782 | 200,810 | 191,296 |
| Precious metal and other commodity derivatives |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Over-the-counter | 42,136 | 19,894 | 978 | 63,008 | 63,004 | 4 | 62,402 | 62,540 | 62,984 | 58,824 | 53,937 | 53,594 | 50,848 | 45,976 |
| Centrally cleared commodity derivatives | 153 | 134 | - | 287 | 287 | - | 469 | 188 | 174 | 21 | 56 | 56 | 111 | 94 |
| Exchange-traded | 19,446 | 7,052 | 116 | 26,614 | 26,614 | - | 31,590 | 26,687 | 24,719 | 23,083 | 36,427 | 44,500 | 50,725 | 46,444 |
| Total precious metal and other commodity derivatives | 61,735 | 27,080 | 1,094 | 89,909 | 89,905 | 4 | 94,461 | 89,415 | 87,877 | 81,928 | 90,420 | 98,150 | 101,684 | 92,514 |
| Total notional amount | 3,021,812 | 3,096,991 | 1,325,440 | 7,444,243 | 6,563,187 | 881,056 | 7,319,605 | 7,382,670 | 7,247,257 | 6,717,797 | 6,744,130 | 7,013,144 | 6,817,593 | 6,193,779 |
| Of which: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Over-the-counter ${ }^{(2)}$ | 2,892,548 | 3,071,779 | 1,325,324 | 7,289,651 | 6,408,609 | 881,042 | 7,120,729 | 7,161,040 | 7,011,573 | 6,463,775 | 6,487,648 | 6,709,705 | 6,499,547 | 5,890,081 |
| Exchange-traded | 129,264 | 25,212 | 116 | 154,592 | 154,578 | 14 | 198,876 | 221,630 | 235,684 | 254,022 | 256,482 | 303,439 | 318,046 | 303,698 |




APPENDIX - CANADIAN PERSONAL AND COMMERCIAL BANKING ${ }^{(1)(2)}$



[^0]:    For footnotes, see next page.

[^1]:    (1) Classification by country is primarily based on domicile of debtor or customer

[^2]:    (1) Credit card loans which are fully written-off when payments are contractually 180 days in arrears or upon customer bankruptcy are included in both classified as impaired during the period and amounts written-off.
    (2) Includes disposals of loans.

