

Global Reporting Indicators

This Annual Accountability Report has been developed with reference to the Global Reporting Initiative (GRI) G3 Guidelines and the Financial Services Sector Supplement. The G3 Guidelines introduced Application Levels of C, B and A, a system that allows reporters to declare the level to which they have applied the GRI Reporting Framework. CIBC is reporting at the C level this year — indicating that we are reporting on the prescribed G3 Profile Disclosures along with 10 GRI Performance Indicators, including at least one from each of the social, economic and environment areas. The following table lists the GRI indicators we are reporting on and more information can be found in the 2008 Management Proxy Circular and on our website, www.cibc.com.

| GRI # | Description | Page(s) |
|--|--|--------------|
| 1.1 | Statement from the CEO | 4–5 |
| 2.1 | Name of the organization | 1 |
| 2.2 | Primary brands, products and services | 8–14 |
| 2.3 | Operational structure of the organization | 146–147, 156 |
| 2.4 | Location of headquarters | 179–180 |
| 2.5 | Countries of operation | 146–147 |
| 2.6 | Nature of ownership and legal form | 2 |
| 2.7 | Markets served | 8–14 |
| 2.8 | Scale of the reporting organization | 2 |
| 2.9 | Significant changes during the reporting period | 40–41 |
| 2.10 | Awards received in the reporting period | 6–7 |
| 3.1 | Reporting period | 2 |
| 3.2 | Date of previous report | 2 |
| 3.3 | Reporting cycle | 2 |
| 3.4 | Contact point for questions regarding the report | 180 |
| 3.5 | Process for defining content | 6–7, 32–35 |
| 3.6 | Boundary of the report | 99–106 |
| 3.7 | State any specific limitations on the scope or boundary of the report | 99–106 |
| 3.8 | Joint ventures, subsidiaries, leased facilities, outsourced operations | 99–106 |
| 3.10 | Effect of any restatements of information provided in earlier reports | 37 |
| 3.11 | Significant changes from previous reporting periods | 37 |
| 3.12 | Table identifying location of GRI Standard Disclosures | 178 |
| 4.1 | Governance structure | 32–35 |
| 4.2 | Non-executive Chair of Board of Directors | 32–35 |
| 4.3 | Number of independent and/or non-executive Board members | 32–35 |
| 4.4 | Mechanisms for shareholders and employees to provide recommendations or direction | 32–35 |
| 4.14 | List of stakeholder groups engaged by the organization | 15–31 |
| 4.15 | Basis for identification and selection of stakeholders with whom to engage | 15–31 |
| EC1 | Direct economic value generated and distributed | 25, 94–98 |
| EN3 | Direct energy consumption | 28–31 |
| EN4 | Indirect energy consumption | 28–31 |
| EN16 | Total direct and indirect greenhouse gas emissions | 28–31 |
| LA1 | Total workforce | 172 |
| LA13 | Senior management and workforce representation rates | 20–23 |
| HR3 | Employee training | 20–23 |
| SO2 | Business units analyzed for risks related to corruption | 15–31, 70–83 |
| SO3 | Employees trained in organization's anti-corruption policies and procedures | 20–23 |
| PR5 | Customer satisfaction | 8–14 |
| Supplement Performance Indicators | | |
| FS1 | Policies with environmental and social components | 15–31 |
| FS2 | Assessing and screening environmental and social risks | 15–31 |
| FS3 | Monitoring clients' compliance with environmental and social requirements | 28–31 |
| FS4 | Improving staff competency to implement environmental and social policies | 15–31 |
| FS5 | Interactions with clients/business partners regarding environmental and social risks and opportunities | 28–31 |